

Foreseer end of support announcement for SQL Server 2012

Eaton values the monitoring system investments our customers make and works hard to provide them with industry leading support throughout their entire lifecycles.

In line with Microsoft's decision to discontinue support for **SQL Server 2012 on July 12, 2022**, **Foreseer version 7.5 and Foreseer Reporting Service (FRS) version 1.3** are the last versions to support SQL Server 2012.

Product name	End of Support	Final supported version
SQL Server 2012	July 12, 2022	Foreseer v7.5 Foreseer Reporting Service (FRS) v1.3
Windows Server 2012 R2	October 10, 2023	[To be announced]

What should I do?

Eaton is committed to helping our customers smoothly transition to the latest version of SQL Server or any other supported version approved for use at your facility. Your local Eaton field service representative is available to review options specific to your Foreseer installation.

This is also an ideal time to ensure you are running the latest version of Foreseer and Foreseer Reporting Service (FRS) to benefit from the latest feature additions and cybersecurity enhancements. For a limited time, discounted pricing is available to customers who upgrade Foreseer EPMS and SQL database at the same time.

Additionally, it is an ideal time to assess and harden your electrical power monitoring system when installing new or upgrading existing software. Ask your local representative about Eaton's suite of **Cybersecurity Services** that can assess and secure your Foreseer monitoring solution and connected infrastructure equipment.

What if I do nothing?

An installation of SQL Server 2012 will continue to function past the end of support date; however, your mission critical EPMS will be exposed to database issues and cybersecurity vulnerabilities that put your system at significantly elevated risk for failure. Microsoft will not be issuing any security patches to address new vulnerabilities, nor will they provide support if you encounter a database bug or error.

While Eaton will continue to support your Foreseer application to the best of our ability, we are not able to supplement the lack of Microsoft SQL support and will only be able to advise you to upgrade your SQL Server to address database related issues.

What about Microsoft's optional 3-year security coverage extension?

An additional 3-years of security updates are available for purchase from Microsoft for SQL Server 2012. It is important to note that this does not provide technical support, only security updates, and does not change Eaton's ability to support your Foreseer application. Eaton recommends adopting the latest version of SQL Server or any other supported version approved for use at your facility.

What about Window Server 2012 R2?

In addition to SQL Server 2012, Microsoft will be ending support for **Windows Server 2012 R2 on October 10, 2023**. This version of Windows is currently supported; however, Eaton will be announcing the final Foreseer version to support this operating system in the coming months. Customers are encouraged to upgrade to a newer supported version of Windows Server before October 2023.

A list of all supported operating systems and database platforms are shown on the Foreseer Release Notes available at Eaton.com/Foreseer.



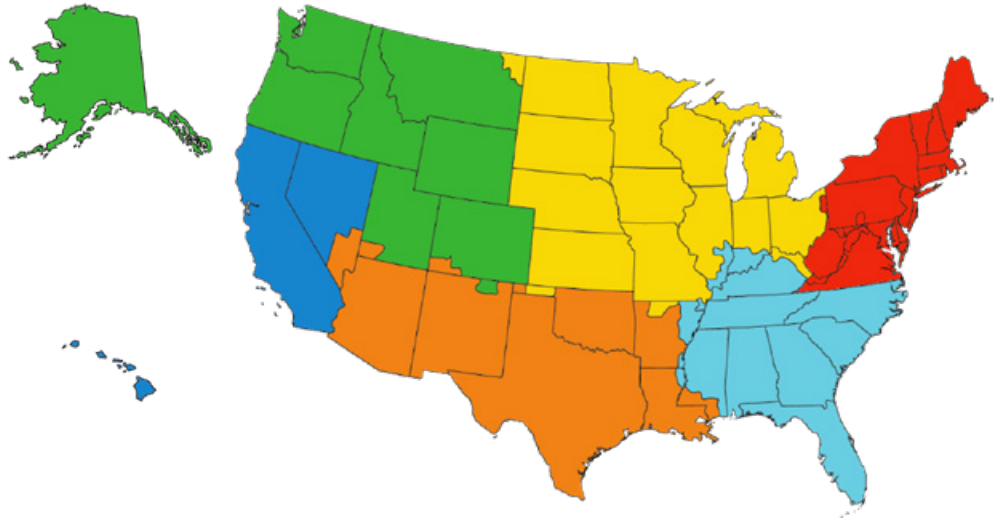
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Technical support

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