Eaton's crisis response team



Crisis response

- Disaster recoveries are unfortunately a fact of life
- Eaton is positioned to respond to this type of work
- Eaton is experienced in providing relief efforts
- · Eaton is prepared to put experienced people in the right positions...continuity is everything!

Why does Eaton have a crisis response team that can mobilize quickly to a customer site?

Eaton is committed to being a partner with our customers. In the event of a natural disaster or a man-made emergency, recovery time is critical. Our ability to mobilize quickly and respond to our customers' needs of getting back on line safely and expeditiously is what makes Eaton unique.

Job preparedness and readiness

Team—Project executives and first responders from our service group offer a wealth of experience managing and responding to crisis situations. Project managers and engineers from Eaton and our external partners facilitate recovery plans

Plan/procedures—Defined procedures are necessary for successful implementation of a comprehensive recovery plan

Equipment—Purchased, staged and available to handle a variety of large or small projects/ disaster recovery type work

Trailers—Ready to mobilize trailers equipped with test equipment and emergency response kits

Disaster recovery planningwhy Eaton?

- Eaton fully understands the urgency of restoring plant production/operations
- Strategically located service engineers on call 24/7/365
- Site surveys and disaster recovery planning (DRP)
- Experienced response teams that can be mobilized quickly
- · Industry-leading refurbishment and repair capabilities
- Strategically placed response vehicles and equipment
- Preparedness planning, sub-contract agreements, materials and response equipment
- Documented crisis response plan and processes
- Single point of contact for site assessments, engineering, field support, equipment solutions and project management





For more information, please visit www.eaton.com/crisisresponse

For emergency 24/7 response, please call 1-800-498-2678



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