



Protect your capital investment with an Eaton extended warranty program



Extended warranty programs provide periodic inspections and notification of potential failure indicators, offering peace of mind and improving system uptime and reliability.

Extended warranty

Standard factory warranty coverage is extended[®] by 12 months on Eaton-manufactured equipment[®] when site acceptance testing is performed by Eaton.

This extension of the factory warranty is provided **at no additional cost** and extends the total factory warranty to:

- **Twenty-four (24) months** from the date of installation of the product
- **Thirty (30) months** from the date of shipment of the product, whichever occurs first

Site acceptance testing scope of work

The minimum scope of work for the site acceptance testing must be either in accordance with Eaton's site acceptance testing guideline or the current revision of ANSI/NETA Acceptance Site Testing (ATS) excluding optional tests.

Eaton's site acceptance testing guidelines are created specifically for the equipment provided and address testing of new technology (arc quenching devices, arc flash mitigation, arc resistant switchgear, communications, etc.), where ANSI/NETA ATS often defers to manufacturer's published data and procedures.

In addition to its own rigorous testing standards, Eaton can test to ANSI/NETA ATS and meets all testing organization qualification criteria.

Extended warranty programs

For extended peace of mind, optional 3, 4, and 5 year (from date of shipment) extended warranty service agreements are available, provided Eaton performed the site acceptance testing and the power system studies. These agreements, which include periodic inspections, provide a formal report identifying findings, recommendations and any conditions that would provide improved uptime and reliability. In addition, the report may include environmental improvements (moisture, humidity, etc.) and identify other concerns that are reducing the expected life of the equipment.



Powering Business Worldwide



Additional benefits of site acceptance testing by Eaton

Done right

- Assurance that equipment is tested to manufacturer-specified testing procedures by factory trained field personnel
- The only professionally-independent factory-authorized engineering group capable of performing site acceptance testing on Cutler-Hammer®, Westinghouse®, Cooper Power Systems® and Eaton® electrical distribution and control products
- Receive original equipment manufacturer confirmation that the equipment is installed, configured and functioning as designed

Done efficiently

- Provides a central point of contact for the design professional, installing contractor and end-user in resolving equipment operation and installation challenges
- Eliminates 3rd party testing agency report delays that often must flow through several contractual layers

Done safe

- Eaton personnel are drug-screened, OSHA trained, First Aid & CPR certified and equipped with the proper safety equipment required
- Provides additional protection to the design professional, installing contractor, and end-user helping to mitigate costly post-installation modifications
- Storage of all test data in a world-wide database providing baseline data for designing predictive maintenance programs



Optional 3, 4, and 5-year extended warranty service agreements benefits

- Peace of mind, allowing you to focus on core business functions
- Improved equipment uptime and reliability via inspections and predictive maintenance techniques
- Fixed contract spending, including options to bundle (capitalize) longer-term equipment warranties and inspections with an initial equipment purchase agreement
- Equipment periodic inspections, analysis and recommendations to maximize uptime

About Eaton's engineering services

Eaton's electrical engineering services team operates professionally-independent of Eaton's product manufacturing plants offering a comprehensive portfolio of services and solutions tailored for every stage of a power system's life cycle. Our services integrate and optimize the elements of a power system to make sure it's aligned with operational goals. Whether you're a utility, industrial manufacturer, data center, hospital, government complex or in another market, we help keep your power system safe, cyber secure, efficient, reliable, and ready for Internet of Things.

- Factory warranty coverage provided in accordance with Eaton Selling Policy 25-000
- Excludes the following products (covered under separate, factory-supported warranty programs):
 - Low-Voltage Drives. Coverage as detailed in Drives Sales Bulletin TD040003EN
 - E-House enclosures and sourced non-Eaton transformers. Extended warranties can be provided for a fee
 - All Power Quality Products: e.g. Uninterruptible Power Supplies (UPS's), Surge Protection Devices, Power Distribution Units (PDU's), Power Factor Correction, UPS batteries, etc.
 - Excludes Power Monitoring Software: e.g. Intelligent Power Manager (IPM), Visual Power Manager (VPM), Eaton Foreseer
 - Eaton Pederson Power electro centers

Contact your local Eaton representative or visit Eaton.com/services for information on Eaton's engineering services

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