

Wiring Devices Standard Terms and Conditions

Billing

A service charge of \$25 will be assessed for any order less than \$100

Shipping

Prepaid Freight on orders with a minimum net value of \$1,500

Return Material Authorization Policy

While we will make every effort to accommodate our Business Partners, please take note of the following conditions:

- 1) Returns sent without a valid RMA (Return Material Authorization) will not be accepted.
- 2) The RMA number must be noted on the outside of all cartons.
- 3) Items must be of current design and in its original packaging in a condition suitable for resale.
- 4) Credit will be issued only for the items and quantities authorized on our RMA. Items other than those notated on the RMA will not receive credit and will be discarded.
- 5) Credit for the return will be issued at the Purchase Order Price. If a PO is not given, we will credit each item at your lowest purchased price. Total Net value of the RMA not to exceed 5% of prior year sales.
- 6) RMA will be automatically canceled if the material is not received within 60 days of issue.
- 7) Returns, other than those due to processing errors or defectives, are subject to a 25% restocking charge.

This does not apply to Air Orders and Priority One Customers.

Returns will be processed and credits issued within 5 days of receipt of material.

Please contact Customer Service (1-866-853-4293) to request an RMA.

We appreciate your support and look forward to our continued partnership.