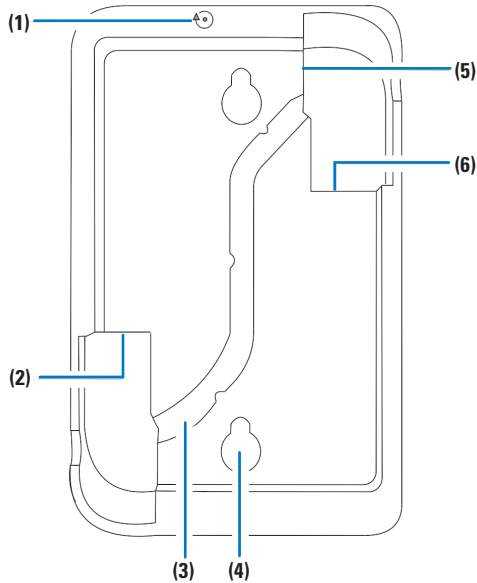


Product Details



- (1) Recessed push button
- (2) 2 USB ports
- (3) Wire routing channel
- (4) Wall mount slot
- (5) Micro USB port
- (6) Ethernet port

Troubleshooting

LED Indicators

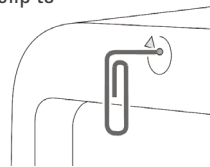
LED Display	Troubleshooting
Solid Blue	Everything is working correctly.
Blinking Red in 2 second intervals	The hub is not connected to your home network. Shutdown and power cycle the hub.
Solid Red	ControllerOS is not operational. Shut down and power cycle the hub.
Not Lit	There is no power connected to the hub. Check that the power supplies are plugged in and wired correctly.
Blinking Red and Blue	Firmware update in progress. It can take up to 5 minutes.

When the hub reboots, it can take up to 25 seconds to successfully restart in *AP mode.

To shut down the hub, use the provided paper clip to press and hold the recessed push button down for 5 seconds.

To shut down hub and power cycle in AP mode, use the provided paper clip to press and hold the recessed button down for 20 seconds.

**AP mode: when the hub is broadcasting local WiFi for installation purposes.*



Additional Information and Support

Installation and Setup Guide:

Scan code to view the installation & setup guide for more information.



Warranty Information

Eaton offers a two (2) year limited warranty on original Eaton's Home Automation Hub components, from the date of shipment from Eaton. To view complete limited warranty details, including limitations and exclusions, visit www.eaton.com/wiringdevices. Scan the code above to view product warranty details.

Support

For technical issues and additional support, please contact Eaton Care at: techsupport@eaton.com or by phone (866) 853-4293

For more information visit:

www.eaton.com/wiringdevices



Eaton
Peachtree City, GA 30269
866-853-4293



Home Automation Hub



Quick-Start Guide



Thank You!

In today's competitive market place, we understand that you have many choices for your home automation needs. Thank you for choosing Eaton's Home Automation Hub.

Included in the Box



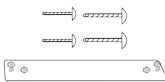
Hub



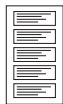
Micro USB power supply



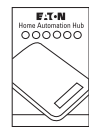
Paper clip



Mounting bracket and screws



UUID/Mac identification labels



Quick Start Guide

Optional: Power over Ethernet (PoE) injector
(Not included, purchased separately. Part #: RFPOE)

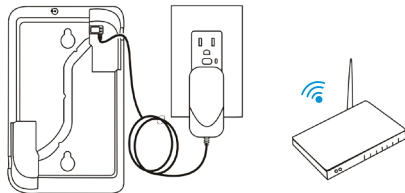
Recommended Tools

- #2 Phillips head screwdriver (for installing mounting bracket)
- Needle nose pliers (for inserting micro USB plug into the hub)



Installation Option 1: WiFi

To connect to Eaton's Home Automation Hub you must have the Eaton Home App, and access to your home's WiFi.



Step 1 - Use pliers to plug USB power supply into hub.

Step 2 - Plug USB power supply into wall outlet.

Step 3 - Download the Eaton Home App from the Apple App Store or Google Play Store.

Step 4 - Open the Eaton Home App & connect your Android or iOS device to the Eaton Access Point WiFi (EatonWiFi-XXXX) through the WiFi settings menu on your device.

Note: XXXX represents the last 4 characters of the unit's MAC address. It can take up to 2 minutes for the Eaton WiFi to appear.

Step 5 - Open the Eaton Home App.
a. Enter the home's WiFi SSID and password, tap Next.

b. Follow the displayed instructions.

c. Wait for the LED to become solid blue, this can take up to 90 seconds.

Note: If the LED does not change to solid blue, see the Additional Troubleshooting panel or the Installation and Setup Guide.

(steps continued...)

Step 6 - Reconnect your Android or iOS device to your home WiFi, and then re-open the Eaton App.

a. Tap , and then tap .

b. Select the project – No project – (EatonHome).

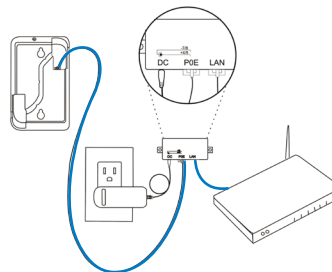
c. Enter the PIN 1234 when prompted.

d. Tap outside of the Locations box or tap Done. You are now ready to use your hub.

Installation Option 2: Power over Ethernet



(PoE injector requires separate purchase— Part #: RFPOE). To connect to Eaton's Home Automation Hub you must have the Eaton Home App, and access to your home's WiFi.

Simple Setup Using Wired Connection



Step 1 - Connect the hub to the PoE injector

Step 2 - Connect the injector to the router, and then connect the injector to the power supply.

Step 3 - Download, and then open the Eaton Home App.
a. Tap , and then tap .

(steps continued...)

b. The Locations dialog displays. Select the displayed project.

Note: The project displays as – No project – (EatonHome).

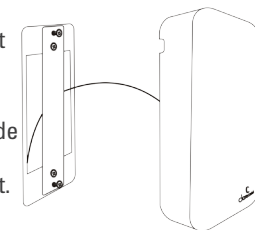
c. Enter the PIN 1234 as prompted.

d. Tap outside of the Locations box or tap Done. You are now ready to use the hub.

To Mount the Hub to Wall

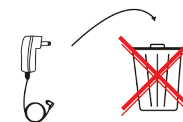
Step 1 - Attach the mounting bracket to the gang box.

Step 2 - Plug in the hub, and then slide it on to the mounting bracket.



Note:

- Do not throw away the micro USB power supply used for WiFi, it may be required for other features.
- If the hub fails to connect see the Installation and Setup Guide, scan the QR code below.



Installation and Setup Guide:
Scan code to view the installation & setup guide for more information.
www.eaton.com/connectedhome

