Pre-Pay Solutions

Empower customers and reduce billing headaches with Eaton's Pre-Pay solutions.

End-to-end Smart Grid systems begin with power generation and end when consumers pay their utility bill, so it is important to offer them Pre-Pay solutions. Eaton's Pre-Pay solutions benefit electric, gas and water utilities by increasing customer satisfaction, improving cash flow, reducing risk and providing potential for significant energy savings. With traditionally high levels of customer adoption and usage, Pre-Pay Metering offers the flexibility of another payment option so your utility is viewed as a provider—not a collector. Let your customers be your agents for success.

Reliable payments anytime, anywhere.
To make customer billing and payment options more convenient than ever, Eaton's Pre-Pay Solutions offer a consistent user experience across desktops, tablets and mobile devices. Customizable notifications for usage thresholds and payment balances mean better information about energy usage and fewer surprises for your customers.

Enable your customers to:

- Monitor remaining balance and schedule automatic deposits

- Eliminate the risk of late fees, accrued interest and service interruption

- Select from check, credit or debit payment options

- Set energy saving goals and event markers for energy use

- Reduce or eliminate high initial deposits

Improve your cash flow and reduce demand.
Utilities typically receive revenue from credit customers a month or more after consumption. Pre-Pay revenue arrives in advance of consumption enabling investment, cash flow management and increased returns. Studies show Pre-Pay customers actively monitor and take charge of their energy use. Using Eaton's solution as a portal for customer engagement yields 10 and 15 percent reductions in energy usage between. This is a benefit for both Pre-Pay and traditional pay customers while moving your utility closer to its energy efficiency goals.

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Powering Business Worldwide

Empower your customers to manage energy usage.

Smart Grid
- Prepaid Metering
- System Engineering & Planning
- Substation Automation
- Consumer Portal
- Professional Services
- Demand Response
- Network Communications Solutions
- Advanced Metering Infrastructure
- Yukon® Enterprise Software Platform
- Distribution Automation

Enhance customer service with lower risk.

Avoid the costs of writing off bad debt and collection services for delinquent customers. The Pre-Pay solution supports CIS integration to provide unsurpassed real-time activation of services once funds have been received, and offers unlimited text and email balance updates. Customers enjoy smarter, faster support. Your utility enjoys a little peace of mind.

Good for you, great for the environment.

Pre-Pay customers use less energy. Eaton's solution enables you to promote energy efficiency by better managing demand during peak hours. Improved communication around critical peak days and helpful energy conservation tips make it possible. The user-friendly, intuitive interface drives repeat visits, facilitating electronic communications that reduce the need and expense of printing and mailing.

Eaton.com/smartgrid

Eliminate in-home hardware, card or kiosks costs.

Eaton's browser-based prepaid metering solutions eliminate the need for expensive in-home hardware, installation and maintain costs. You can notify customers of pending disconnection via e-mail, text messages, mobile apps and browser images more cost effectively than ever before. And when prepaid funds have been depleted the solution disconnects the meter via the AMI network. Additionally, potential billing errors are avoided by tying directly to the CIS rather than requiring additional on-site servers or redundant software packages that mimic billing systems. When you think PrePay, think Eaton. It's the smartest solution on today's Smart Grid.

Prepaid Metering

SEDC PrePaid Metering (PPM)

Exceleron PAMS

NISC iVUE Prepaid Metering

Daffron iXp Prepaid & Collections

Cayenta Prepaid Metering

Accelerated Innovations Prepaid

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