

AUTHORIZED REBUILDER WARRANTY CLAIM WORKSHEET



DEALER

Repairing Dealer _____ Contact Person _____
 Repair Order No. _____ OEM Dealer Code _____ Phone No. _____ Fax No. _____
 IMPORTANT: Attach copy of repair order with description of complaint, failure, cause of failure, and repair. Email Address _____

VEHICLE

VIN _____ (17 characters) Vehicle Owner Name _____
 Fleet Unit No. _____ Vehicle Model No. _____ Date of Retail Sale _____
 (mm / dd / yy)
 Vehicle Vocation (check one):
 Line Haul Heavy Haul Construction Logging
 Refuse Mining Oil Field City Delivery
 Failure Date _____ Mileage _____
 (mm / dd / yy) Check One: mi km

FAILED TRANSMISSION

Component Model _____
 Component Serial No. _____
 Was transmission completely replaced? If yes, enter new
 Component Serial No. _____
⚠ IMPORTANT: Hold all replaced parts until notified or payment received.

REIMBURSEMENT

Labor Rate _____ x Hours _____ = Total Labor Requested _____
 Total Parts Requested _____
 Currency: USD CAD Total _____
 Check Payable To _____
 Mailing Address _____
 City/State/Zip _____

SUBMIT CLAIM

Questions? Call 1-800-826-4357



Drivetrain
Phone
1-630-860-7474

Fax
1-630-860-7256



Pacific Truck
Phone
1-800-263-7619

Email
WarrantyProcessing@
pacifictruck.com

Fax
1-780-443-4869



Chalk's
Phone
1-800-231-5061

Email
sales@chalks.com

Fax
1-713-672-2665



Truck Gears Inc.
Phone
1-562-594-6681

Email
greg@truckgearsinc.com

Fax
1-562-594-5737



DEX
Phone
1-888-631-3409

Email
customerservice@
dexheavydutyparts.com

Fax
1-336-291-9011

Check box to have product returned if claim is denied.

Collect Carrier _____

Collect Carrier Account No. _____

Attach Copy of: Repair Order