

Do you need  
technical support for your  
Eaton medium-voltage  
motor controls?

Eaton is here to help with  
24-7 technical support.



**Before you call:**

- Have General Order (GO) number available as well as description of the issue
- GO number is available on Eaton drawings as well as a sticker on the medium-voltage door of the gear

**Direct Customer  
Solution Center Number**

800-523-3775

- Hours: Monday – Friday  
8:00 AM – 5:00 PM EST
- Voice message and call back options are available
- In your message, leave contact information, GO number and description of issue
- A technical support engineer will return your call to provide further support

**After Hours and  
Weekend Support**

800-523-3775

- Local technical support provided by Electrical Engineering Services and Systems (EESS)

**Support for Other  
Eaton Products**

800-498-2678

- Technical support for additional Eaton electrical products including low voltage and medium voltage components and assemblies

For more information, visit  
[Eaton.com/Ampgard](https://www.eaton.com/Ampgard) or contact your local sales office.



**Eaton**  
1000 Eaton Boulevard  
Cleveland, OH 44122  
United States  
[Eaton.com](https://www.eaton.com)

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