# Quick Start Guide IL02601011E

Effective April 2017

PXM 2250 PXM 2260 IQ 250 IQ 260

# Power Xpert<sup>®</sup> Meter 2000 Gateway Card Kit



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#### **Remove the Meter From Service**

Turn power off at the breaker feeding the meter. There may be more than one breaker. Use local safety procedures such as "Lock out/Tag out" to ensure the breaker(s) is not inadvertently energized.

Ensure the high power connections on the meter are de-energized.

- Current sensing wires may be connected directly to the load by simply passing the current carrying conductors (load or Current Transformers) directly through the meter. There is no physical connection to the meter.
- Current sensing wires may be connected directly to the meter by attaching the current carrying conductors to "current gills" or guick connect terminals on the meter.

Then remove or disconnect the current sensing wires from the meter.

#### A WARNING!

USE CAUTION TO ENSURE THE CURRENT THROUGH THE CTS IS OFF OR SUIT-Able protection is in place to prevent contact with the leads from the CT.

## ENSURE THE CONTROL OR LOGIC POWER TO THE METER IS DE-ENERGIZED. THE VOLTAGE AT THESE TERMINALS IS THE LOCAL AC VOLTAGE.

#### **Disconnect Power Connections, CTs, and Modbus**

1. Remove the large 13 position connector on the back of the meter.

2. If the installation is being done on an operational meter, this connector must be removed before installing the Gateway Card. Removing this connector will remove power to the meter. The Gateway Card is not designed to be hot-pluggable (installed with power on).

3. If an extra 13 position connector is not available, make note of where the wires are connected to the 13 pin connector. You will need this information when re-connecting the wires. Then remove the wires from the 13 position connector and replace the connector into the meter.

#### Figure 1. 13 and 6 position connectors



#### **Remove Meter from Panel**

When removing the meter keep the mounting hardware (screws, washers, etc.) in a safe place for use when re-installing the meter.

For ANSI installations remove the four nuts and washers.

#### Figure 2. Removing the four nuts and washers



For DIN installations remove the two screws and mounting brackets.

#### Figure 3. Removing the DIN mounting brackets



For DIN rail installations pull down on the mounting clips to release the meter.

#### Figure 4. Transducer version of meter mounted on DIN rail



#### Locate the Meter on the Bench

The installation procedure requires local power and an active Ethernet connection. To provide power to the meter, it may be useful

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to build an Aux cable to GND, L(+) and N(-) using a 13 position connector. This is particularly useful if installing many Gateway Cards.

The Gateway Card must be installed in slot 2. If slot 2 is occupied, remove the card in slot 2 and place it into slot 1. Otherwise, remove the option card cover over slot 2. Retain the screws.

#### Install the Gateway Card

#### ACAUTION!

USE LOCAL ELECTROSTATIC DISCHARGE PROTECTION OR TOUCH A SUITABLY GROUNDED METAL SURFACE TO DISCHARGE ANY STATIC ELECTRICAL CHARGE. FAILURE TO FOLLOW THESE GUIDELINES COULD CAUSE DAMAGE TO THE GATEWAY CARD.

- 1. Remove the Gateway Card from the protective wrap.
- 2. Locate the MAC address printed on the card. Record it here. MAC Address:\_\_\_\_\_

The MAC address is on a small label and consists of 14 letters and numbers. It looks something like: **0020808500EF** 

3. Another MAC address label is included in that kit and should be applied to the flat area on top of the meter (above the meter's information label).

#### Figure 5. Area for MAC address label

Put MAC address label here

4. Verify the switch settings on the card. All switches should be in the off position.

#### Figure 6. Card Switches Shown in the Off Position



5. Insert the Gateway Card into meter slot 2 using the meter's builtin card guides (see the following figure). Use care to correctly locate the card in the guides. Slide the card carefully into the meter until it stops. Gently push on the card until it "clicks" into place.

#### Figure 7. Install Gateway Card into slot 2



6. Secure the card by replacing the screws removed while removing the cover.

7. If available, connect the building Ethernet cable to the jack on the Gateway Card. Otherwise use a local Ethernet equipped PC and the seven-foot Ethernet cable shipped with this kit.

8. If available, connect the Modbus connector (6 position connector) that is attached to the Modbus network.

9. Attach the power cord. If an AUX power cord was assembled then insert the connector into the socket. Otherwise connect GND, L(+) and N(-) to the 13 position connector as indicated in the figure on page 2.

10. Apply power to the power cord.

11. There are four lights (LEDs) on the Gateway Card labeled Status, DHCP, Ident, and Power. When power is applied all the lights should be on for a few seconds and then the left (Power) light should illuminate. This indicates the card has power and is running. The right (Status) light will illuminate after 30 to 60 seconds.

12. There are two lights (LEDs) located on the Ethernet cable jack. If the Ethernet cable has an active Ethernet connection the light labeled Act may be flickering. The light labeled 100 will be lit if the Ethernet connection is active at 100 Mbps.

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#### Figure 8. Location of LEDs



#### **Check Meter Firmware**

If the meter firmware is lower than version 14, you must upgrade the firmware. You can check the firmware version of a powered meter from the front panel.

- 1. Press MENU.
- 2. Press the down button until Info is flashing (line A).
- 3. Press enter.

4. An initial three-line display of values appears. After a few seconds, a second set of values appears. The firmware version number is in the middle line.

5. If the meter firmware version is 14 or greater, you do not need to upgrade the firmware and can proceed to *Configure the Gateway Card* on page 5.

6. If you must upgrade the firmware, continue on with this procedure.

- 7. Press MENU.
- 8. Press the down button until CFG is flashing (line A).
- 9. Press enter.
- 10. Press the down button until PD-+ is flashing (line A).
- 11. Press enter.
- 12. The Rdr (address) screen appears. Record the address:
- 13.Address
- 14. Press ENTER. The LAUD screen appears. Record the baud rate:
- 15. Baud rate:\_\_\_
- 16. Press MENU twice.

#### Connect to the Meter for Firmware Upgrade

This procedure requires an RS-232 to RS-485 serial adapter, as you must connect to the meter through the RS-485 port.

1. Place the CD that accompanied your upgrade kit into the PC's CD/DVD drive OR download the Eaton Meter Configuration software from www.eaton.com/meters > Power Xpert Meter 2000 > Update your meter/card firmware.

#### Power Xpert® Meter 2000 Gateway Card Kit

2. Install the Eaton Meter Configuration Software (doubleclick EatonMCSSetup.exe in the root folder of the Eaton Meter Configuration Software CD).

- 3. After installation, launch the Configuration Software.
- 4. Click the Connect icon on the title bar or Connection > Quick Connect.
- 5. Make sure the Serial Port radio button is selected.
- 6. Enter the Device Address you previously recorded.

7. Select **Baud Rate** you previously recorded from the pull-down menu.

8. Select the port you are using from the pull-down menu. The **Available Ports/All Ports** radio buttons determine which port selections the menu displays.

- 9. Select Modbus RTU from the Protocol pull-down menu.
- 10. Select Flow Control: None.
- 11. Select Echo Mode: No Echo.

#### Figure 9. Connection screen

Connect				
Serial Port	Network			
Device Address	8			
Baud Rate	38400			
	Available Ports  All Ports			
Port	СОМ1			
Protocol	Modbus RTU 💽			
Flow Control	None			
Echo Mode	No Echo 🗾			
Connect	Çancel Help			

12. Click the Connect button. You will see the Device Status screen.

#### Figure 10. Device Status Screen

Berrice St.	et un				8
Device 12 250	Device Type	Send Yumber 2020061514	Item Boot Run State Model Type On Time ASIC	V dee 5 5 Frantrode 10,268 Turesdee Mar 01, 2007 14 34 39 2	
n Pologia	860		04		

#### Upgrade the Firmware

1. At the Eaton Meter Configuration screen, select Tools > Flash Me. You will see the following screen.

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#### Figure 11. Firmware Update Dialog Box

IQ 250/260 Firmware Update	
Wew Options	
Entes S File	Drowse
×	2
Stating from Run Mode	(i)
Fash Progress DL	Tana Remaining 0.00
	Flash Ext

- 2. Click Browse to locate the firmware update file on the CD.
- 3. Click **Flash** to update the firmware.
- 4. When the update is complete, click Exit to close the screen.

### Note: If Flash Update fails, you will see a message to that effect. Check Device Status to see if your meter is in Boot Mode.

- If the meter is in Boot Mode, clear the **Starting from Run Mode** box in the **Flash Me** screen and try flash updating the firmware again.
- If the meter's status is not displayed in the Device Status screen, the meter may be stuck in Boot Mode. If you are certain the communication settings are correct for the meter, try connecting to the meter using the following defaults:

001
9600
Modbus RTU

Once you connect to the meter, you can try flash upgrading again.

This concludes the firmware update. You can now proceed to configure the Gateway Card.

#### **Configure the Gateway Card**

An Ethernet connection is used for configuring the meter's Gateway Card communication settings via a web browser. You may need to contact your network administrator for some network and configuration information. In preparation, you will need to decide if the meter will be manually assigned a fixed (static) IP address or will be automatically assigned a fixed IP address by a DHCP server somewhere on the network. With either method the assigned network address must not change once the meter has been deployed. Changing the IP address will cause loss of communication until the associated client PCs change the corresponding meter's IP addresses.

Discuss with your network administrator whether you should manually configure the meter with a static IP address (the dafault) or whether the DHCP server will assign one. For the DHCP server to provide a <u>fixed</u> IP address, your network administrator will need to know the MAC address assigned to the meter.

#### \land CAUTION

EATON STRONGLY RECOMMENDS USING A FIXED IP ADDRESS (THE DEFAULT) IF AN EATON PXS SYSTEM WILL BE ACCESSING THE METER. OTHERWISE, SHOULD THE IP ADDRESS CHANGE (AFTER A POWER OUTAGE, FOR EXAMPLE), PXS WILL NO LONGER BE ABLE TO ACCESS DATA FROM THE METER.

Is DHCP going to be used to assign the IP address to your meter? \_\_\_\_Yes \_\_\_\_No

#### If Yes:

Provide the MAC address (previously noted on page 3) to the network administrator and record the fixed IP address the network administrator will assign to your meter in the DHCP server here:

#### IP Address:

The card will be configured remotely. Skip to the section entitled *Verify the IP address* 

#### If No:

Record the following information provided by the network administrator here:

IP Address: \_

Subnet Mask:\_\_\_\_

Default Gateway:\_\_\_\_\_ Primary DNS Server IP Address\_

Secondary DNS Server IP Address

#### **Check Gateway Card Indicators**

First, ensure power is applied to the meter.

There are four indicator LEDs on the Gateway Card labeled: **Status**, **DHCP**, **Ident**, and **Power**. When power is first applied all the lights should be off for a few seconds and then the **Power** light will illuminate. This indicates the card has power and is running.

# Configure Network Access for the Gateway Card using a Local PC

Your network administrator either provided an IP address, a subnet mask, and a default gateway (which you entered in the previous section) or has decided to assign an address via DHCP. This information must be entered into the Gateway Card using a local PC, such as a laptop.

This method requires a PC with the following:

- · an Ethernet port;
- an Ethernet cable (a seven-foot cable is provided in the kit);
- · one of the following web browsers -
  - Microsoft Internet Explorer 11
  - Google Chrome
  - Mozilla Firefox
  - Edge
  - Safari

1. Connect the PC to the Gateway Card through the seven-foot Ethernet cable shipped with the kit.

There are two green lights (LEDs) located on the Gateway Card's Ethernet port. If the Ethernet cable is connected to an active Ethernet port on the PC both lights should be illuminated (the light labeled **Act** may be flickering reflecting network activity).

2. The card's default Ethernet IP address is 192.168.1.1. Set the PC's address to an address on the same subnet, such as 192.168.1.100. To do this, use the following steps:

1. Click Window's Start.

2. Then click **Settings**. Navigate to the **Control Panel** of your computer.

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3. In the **Control Panel**, click **Network Connections** and rightclick **Local Area Connection**. Select **Properties** from the shortcut menu.

4. Click the **Properties** button.

5. In the **Properties** dialog box, select **Internet Protocol (TCP/IP)** and click the **Properties** button.

6. In the Internet Protocol (TCP/IP) Properties dialog box, select Use the following IP address and enter the following in the IP address field: 192.168.1.100

7. Click OK throughout the various dialog boxes.

3. Open the browser and type the IP address of the meter followed by the path "/ca.html" in the address bar. For example: https://192.168.1.1/ca.html. Install the SSL Certificate found on this page. For step by step instructions, see the User and Installation Manual, Section 11.

4. Launch your web browser and navigate to the following IP address: 192.168.1.1

If an information screen appears stating the certificate cannot be verified and asking if you want to run anyway, select  ${\sf run.}$ 

The meter's Overview page will appear.

#### Figure 8. Loading Page



5. Click the **Settings** button. The **Settings** page will appear.

#### Figure 9. Meter Overview Page



6. Select the Comms tab.

#### Figure 10. Opening the Comms Tab

		Welcome, edministratori	08:25 P
Triggers	Metering	Comms	
		4.27	114
	Triggers	Triggers Metering	Triggers Metering Comms

- 7. Expand the Ethernet/LAN Setup section.
- 8. Click the Edit button.

#### Figure 11. Edit Button (on the right of the page)

				Notice Advertising the	000 PM 107 MA 27 2017	0	O president	
Served.	Triggers Matering	Camma	uners		UD			
	11.5. J. 1.			-	-		TH	D
2	Com 2 Setup							
	Ethernes/LAN Setup							
	This page may unsaved charg read to come	be used to charge sur rs and resert to the w ct your browset to the	start network config lives stored in the g new address.	uration mensi on the gr aloway. Any applied ch	towny. To save the cha engry will take effect of	nges, chei Standalae	Save, Circle Carro y, so if the IP add	11

9. You may be prompted to provide administrative credentials.

10. Configure the card for the settings specified by your network administrator. You can also enter such optional information as the meter's location, who to contact in case of problems, etc.

11. When you've completed configuration, click the Save button.

12. The new IP address will take effect shortly after clicking **Save**. Communication with the PC will then be lost. You can continue to configure the meter after it is connected to your LAN.

13. Refer to the *PXM 2000 Meter User and Installation Guide* (*IM02601001E*) for additional configuration details.

14.Disconnect the Ethernet cable to the PC and connect the meter to the LAN.

Note: Remember to reconfigure the PC's network settings for your LAN. Verify the IP Address

1. If the meter has power the display should be showing normal data, such as voltage, current, etc.

2. Push the MENU button on the face of the meter. The main menu screen appears.

3. Push pown repeatedly until ₽ blinks.

4. Push ENTER and the meter's IP address appears, which should appear something like the following:

010.2 22.05

1.066

In this example the IP address is **010.222.051.066**. This should match the address the network administrator provided for this meter.

5. Push MENU to return to the main menu.

#### **Network Access**

Once the network IP address is known, most meter functions and configuration can be done via the network. Use a networked client PC and web browser to navigate to the meter's IP address. See the meter's complete user's manual for additional information.

#### If You Need to Restart The Gateway Card

You can restart the Gateway Card through a momentary pushbutton switch accessed through a small hole in the face plate of the Gateway Card. Although this is not used in normal operations, this switch allows you to restart the Gateway Card in the meter.

The Gateway Card restart push-button switch is located behind the hole in the card face plate closest to the LED labelled **DHCP**. This switch is used to restart just the Gateway Card (not the meter) should it be necessary to recover from some abnormal condition.

Momentarily press the switch by pushing a small device into the hole to activate the switch.

**Note:** It may take around five minutes before the meter pages begin to display values.

#### Figure 12. Reset Switch



#### Additional Information

Detailed information on applications and options can be found in the *PXM 2000 Meter User and Installation Guide (IM02601001E)* on the CD shipped with the meter. The guide can also be found at <u>http://www.eaton.com/meters</u>.

#### **Reinstall the Meter**

Refer to the meter documentation for a more detailed description of installing and wiring the meter. The following is merely an overview of the steps you'll need to perform.

1. Turn power off to the 13 position connector. If an AUX cable was used then remove the 13 position connector. Else, disconnect the GND, L(+), and L(-) wires from the 13 position connector. See the figure on page 2.

2. If a Modbus network was connected remove the six position network connector.

3. Return the meter to the mounting panel using any hardware removed in previous steps. See the figures on page 2.

4. Reconnect the current sensing (CT or direct connections) wires.

5. If an AUX cable was not used, reconnect the wires to the 13 position connector. Otherwise plug the wired connector into the meter.

 ${\bf 6}. \ {\bf Reconnect}$  the Modbus network using the six position Modbus connector.

7. Insert the Ethernet cable into the socket on the new Gateway Card. Be sure to route the cable away from any high voltage wires. Secure the cable in compliance with local electrical codes.

8. Take any necessary safety precautions in preparation for restoring power.

9. Turn the power on at the breaker(s).

10. Watch the LEDs on the back of the Gateway Card. They should all turn off for a few seconds and then the right (Status) and the left (Power) lights should be illuminated to indicate the card has power and has started correctly. See the figure on page 4 for the location of the LEDs.

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