

#### Electrical emergencies are inevitable. Eaton is here to help.





Eaton response teams mobilize quickly to restore operations

Blackouts, hurricanes, lightning, floods, high winds. Power outages caused by utility interruptions and weather events are frequent occurrences throughout the world.

Every business depends on electricity, and ensuring its reliability is vital. When the power is out, the costs to your business can be immense: lost productivity, lost sales, lost inventory, lost customers.

- Eaton can deploy a team of engineers and technicians within hours after a catastrophic event occurs
- We have service offices strategically located throughout North America and Mexico that can quickly mobilize and coordinate the experience and resources needed to provide a comprehensive plan for restoration
- With more than 100 years of expertise as a global, single-source provider, Eaton employs world-class service professionals and project management experts, and manufactures the innovative products needed to provide a complete, turnkey crisis response solution—with proven results and satisfied customers around the world
- Our satellites can deliver replacement switchboards in hours—not weeks—as well as panelboards, enclosed controls and retrofit kits

With more than 100 locations across the country, our comprehensive portfolio of services is tailored for every stage of a power system's life cycle—whether it's design, build or support. Our services integrate and optimize the elements of a power system to make sure it's aligned with business goals. Please visit us at Eaton.com/EESS for more information.



#### Disaster response capabilities

### Planning and execution

- Strategically located service engineers on call 24/7
- Immediate identification of experienced personnel who will support your needs
- Definition of the procedures needed for a comprehensive recovery plan
- The equipment needed to handle a variety of large or small project recoveries
- Contingency plans for living accommodations
- Significant refurbishment and repair capabilities in addition to comprehensive portfolio of products
- Expertise in critical staging of support equipment, including generators, temporary and satellite communication networks
- Single point of contact to coordinate activities and mitigate project risks



Eaton's significant refurbishment and repair capabilities

### **Equipment** restoration

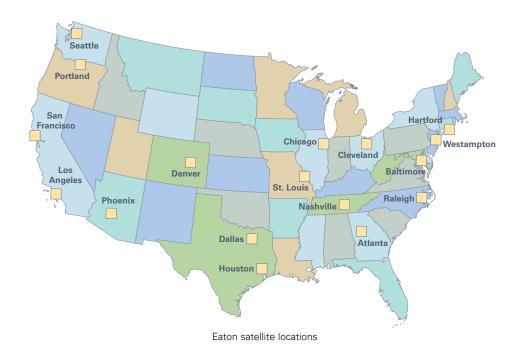
- Rapid retrofit, reconditioning and/or replacement services
- Turnkey support from installation to startup and commissioning
- Retrofit additions to and replacements of competitors' equipment

## Dedicated project management

- System and component evaluations
- Temporary power systems and generators
- Coordination of rental equipment, including trucks, trailers, load banks, lifts
- Electrical components and complete assemblies, as required

## Failure prevention solutions

- Pre-crisis risk mitigation audit to minimize vulnerability in the event of a disaster
- Predictive maintenance services
- Remote monitoring services
- First responder and operational training
- Spare parts in inventory for rapid response



# Eaton.com/disasterresponse Eaton.com/satellites

24/7 emergency response hotline: 1-800-498-2678

#### Faton

1000 Eaton Boulevard Cleveland, OH 44122 United States Eaton.com

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