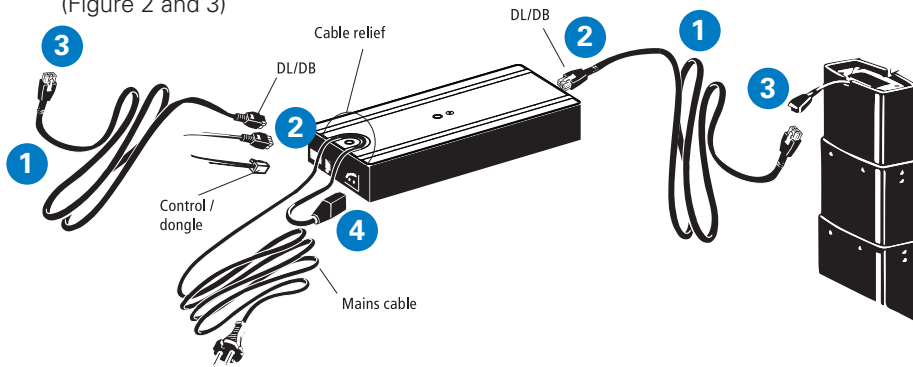


Profile lift preventative maintenance and lift reset instructions

Eaton recommends that the following procedure be completed once a month on all Profile ergonomic lifts to promote product longevity.


Monthly preventative maintenance:

- 1) Inspect all cables for damage and make sure they are free to move up and down with the lift. This is a common issue that the cables are wrapped up too tight, causing them to pull out of the connection points and preventing the lift from working properly. (Figure 1)
- 2) Verify that all cable connections are securely connected at each end to the control box and to the lift leg. (Figure 2 and 3)
- 3) Make sure the power cord is pushed into the control box, as this can become loose as the lift is raised and lowered if there is not enough slack in the cord. (Figure 4)
- 4) Check for obstructions under the work surface that can get in the way of the lift moving up and down properly.



Troubleshooting: lift reset instructions

If you are experiencing performance issues with your lift that have not been resolved by following steps 1 through 4 listed above, please perform the following reinitialize/reset process. This is the most common fix for the issue "Lift will go down, but not up".

On the control pad with the up and down arrows:  

Press and hold the down arrow continuously until the lift reaches the lowest point. Continue to hold for 10 seconds, then release. This will reinitialize/reset the lift.



For additional assistance, contact technical support at 800-225-7348 or InfoESWorcesterMA@Eaton.com.

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