

Case Study: City of Miami Police and Fire Communications



Product:

Profile Console
Optimedia Storage Cabinets

Location:

Miami, FL

Market Served:

Public Safety

Application:

9-1-1 Communications

Client Situation

The City of Miami Police and Fire Communications were charged with consolidating multiple agencies into a single communications center and replacing obsolete technology and furniture with state-of-the-art equipment.

Challenges

- The Communications Center required a live changeover; consoles had to be demolished and replaced one at a time. The City of Miami needed a furniture provider who could coordinate with integrators, electrical contractors and carpet layers to ensure a smooth transition with minimal downtime.
- Address inter-personnel and inter-departmental adjacencies and traffic patterns.
- Ensure ease of access for technicians to PCs and rackmount gear—without getting in communicator's way.

Installation

The 3,500 sq. ft. Communications Center was designed to delineate the various Police and Fire agencies; consisting of dispatch, call takers, Channel 9, Captain's office, multiple supervisors and reception area. Additionally, they required a refurbished Supervisor's Bridge and the outfitting of several management offices.

System Specifications

Most console stations utilized a base 7' x 7' Profile workstation. The workstations were painted in a titanium finish with complimentary fabric. Most stations consisted of 4' x 4' dual electronic lifts with fully articulating flat panel display solutions, Personal Environments®, and personal and shared Optimedia® storage products. The client also opted for a 77" high Profile wall to separate the Fire and Police units, a uniquely designed dual electronic lift for the call takers, and seating with custom logo embroidery.

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A custom honeycomb configuration makes optimal use of limited floor space.



An elevated supervisor's bridge allows for clean sight lines across the entire Police Communications Center.



Eaton offers a broad range of ergonomic seating options for 24/7 continuous shift environments. The City of Miami customized their chairs with an embroidered logo.



Profile's unique stackable core design allowed the City of Miami to utilize 77" high walls to separate various departmental disciplines.

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