Product Change Notice – Rack Power Distribution

Effective Date: 01/01/2020

Classification of change:

Rack PDUs manufactured after January 1, 2020, have been changed to the following default network card login credentials:

> Username: **admin**
>
> Password: *PDU Serial Number*

Description of change:

Rack PDUs with this change will have a yellow label with the login information affixed to the front of the Rack PDU communication module. A barcode for the serial number is also on this label or on the communication module for your convenience.

Note that:

1) Passwords are case-sensitive, and serial numbers use upper-case letters.

2) Serial number digits 1 through 5 are alpha-numeric, and the remaining digits are numeric (e.g., BD62L12345). Note that letters 'I', 'O', 'Q', and 'X' are not used.

3) To identify manufacture date, reference digit five in the serial number. PDU with year codes of L or higher should implement the new password. Example BD62L12345

4) This is based on manufacture date, so you could receive units from inventory that still utilize the old default password of ***admin***.

5) If you encounter difficulty with the default password, it is recommended to try both ***admin*** and serial number prior to contacting Eaton technical support for password reset procedure.

Reason for change:

This change has been implemented as a result of California's Security of Connected Devices law, that went into effect January 1, 2020.

Parts families affected:

All network connected ePDU G3, G3 High-density and G3 Custom.

Issued by:

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