

## Case Study: City of Miami Police and Fire Communications



### Product:

Profile Console  
Optimedia Storage Cabinets

### Location:

Miami, FL

### Market Served:

Public Safety

### Application:

9-1-1 Communications

### Client Situation

The City of Miami Police and Fire Communications were charged with consolidating multiple agencies into a single communications center and replacing obsolete technology and furniture with state-of-the-art equipment.

### Challenges

- The Communications Center required a live changeover; consoles had to be demolished and replaced one at a time. The City of Miami needed a furniture provider who could coordinate with integrators, electrical contractors and carpet layers to ensure a smooth transition with minimal downtime.
- Address inter-personnel and inter-departmental adjacencies and traffic patterns.
- Ensure ease of access for technicians to PCs and rackmount gear—without getting in communicator's way.

### Installation

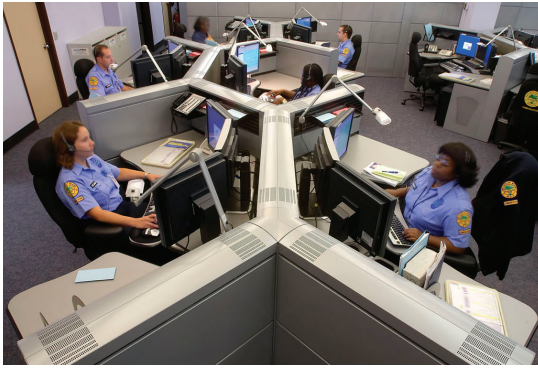
The 3,500 sq. ft. Communications Center was designed to delineate the various Police and Fire agencies; consisting of dispatch, call takers, Channel 9, Captain's office, multiple supervisors and reception area. Additionally, they required a refurbished Supervisor's Bridge and the outfitting of several management offices.

### System Specifications

Most console stations utilized a base 7' x 7' Profile workstation. The workstations were painted in a titanium finish with complimentary fabric. Most stations consisted of 4' x 4' dual electronic lifts with fully articulating flat panel display solutions, Personal Environments®, and personal and shared Optimedia® storage products. The client also opted for a 77" high Profile wall to separate the Fire and Police units, a uniquely designed dual electronic lift for the call takers, and seating with custom logo embroidery.

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**A custom honeycomb configuration makes optimal use of limited floor space.**



**Profile's unique stackable core design allowed the City of Miami to utilize 77" high walls to separate various departmental disciplines.**



**An elevated supervisor's bridge allows for clean sight lines across the entire Police Communications Center.**



**Eaton offers a broad range of ergonomic seating options for 24/7 continuous shift environments. The City of Miami customized their chairs with an embroidered logo.**

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Publication No. PFL04FXA/8-11