



Powering Business Worldwide

1725 1200th Avenue
Lincoln, IL 62656
Tel: 217/732-3131
Fax: 217/735-1908

Please complete this form and return it, along with the product returning for evaluation, to the address listed below.

All products being returned **MUST** be repackaged in the original packaging materials. If not available, please ensure the unit is packaged properly as to avoid any shipping damage.

Customer Information	
Name:	Fax To: 217-735-1908 Attention: Surge Claim Processing Or Mail To: Eaton 1725 1200th Avenue Lincoln, IL 62656 Email To: QualityDeptLincoln@eaton.com
Address:	
Telephone:	
Email:	
Authorized Product to be Returned	
Model:	Serial Number:

Please include the following:

- Eaton warranties are secondary to any applicable equipment warranties, service contracts and homeowner's insurance. Please photocopy the section of your policy that states the deductible amount, and include it with this form.
- Please supply a photocopy of the original proof of purchase.
- If the damaged equipment was repaired, please provide a copy of the repair analysis. If the damaged equipment was not repaired, please take the equipment to a qualified repair shop to have an evaluation performed.

Please answer the questions below:

1. Event Details (describe the sequence of events that led to the discovery of the damaged equipment)

2. Did the location suffer a power outage? If so, did any circuit breakers trip in the loadcenter?

3. Please describe the exact type of Eaton Surge Product, (ex. CHSPT2MICRO) and what equipment was plugged into it.

4. List the equipment that was damaged.

Checklist of items to be returned to Eaton:

- Damaged Surge Protector(s)
- Copy of Insurance policy information
- Original Proof of Purchase
- Evaluation reports of damaged equipment
- Completed questionnaire

Once the above has been completed, please return this form along with the surge unit to the address listed above. Eaton will provide a replacement surge device to you.