



Eaton service for legacy PDI customers

Beginning immediately, legacy PDI customers with current service contracts will be transitioning to Eaton service contracts.

On February 25, 2020, Eaton completed its acquisition of Power Distribution, Inc. (PDI), a leading supplier of mission critical power distribution, static switching and power monitoring equipment for data centers, industrial and commercial customers. Given the long lifespan of PDI products, we understand there will be many operating in the field for years to come. Eaton is committed to offering the best possible service and support to all customers. Transitioning legacy PDI customers to Eaton service customers will ensure they continue to receive the best service support possible for their products.

Eaton Service Sales Representatives will be contacting existing customers to consult about the best way to extend the reliability of existing installations and to ensure there is a smooth transition to Eaton maintenance and modernization services.

For more information on Eaton services and modernization services for UPS, PDU, RPP, and STS equipment, please visit <u>Eaton.com/UPSservices</u>.

If you require service and support immediately, please contact Eaton service via email or at 800-843-9433.

SB161042EN May 8, 2023