

## Eaton UPS Flex Service Plan Time and Material, Spare Part Kits and Field Upgrade Discounts Scope of Work Attachment R-33

- 1. Discounts on spare part kits and field upgrades If optionally purchased by Customer in conjunction with either scheduled preventive maintenance visit(s) or an on-site corrective maintenance Power Module Service Agreement of the same duration, Contractor will provide a 30% discount on optional spare part kits (not individual parts) and any field upgrade or modification performed by Eaton<sup>®</sup>. Spare part kits are defined as an "A", "B", "C" or "D" level spare kit comprising between 80% and 10% of the replaceable parts for a specific Eaton product.
- Time and Material (T&M) services standby scheduled T&M services are eligible for a 30% discount per contractor's prevailing X-1 T&M Rate Schedule; recertification and custom quoted (fixed price) services are excluded
- 3. Battery replacements excluded partial and full battery updates are ineligible for discounts

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