

Managing power during disaster line card



Electrical equipment destroyed during Hurricane Sandy

Eaton's service offerings for disaster events

- 240 Eaton factory-trained field technicians
- First responder and operational training to customer service engineers (CSEs)
- Proactive response planning
- Thermographic inspection
- Remote monitoring services
- Load bank testing
- UPS upgrades (kVA, Energy Saver System, firmware)
- Eaton replacement batteries
- Multi-vendor services (support for other manufacturers' products, too)
- Preventive maintenance and support services
- Factory-certified replacement parts
- Startup and commissioning
- Alliances and partnerships with other vendors for all expected needs

Call Eaton to learn about how you can have your plan in place **BEFORE** a disaster happens.

A look at our disaster response capabilities

Preparedness and readiness

- Team – Immediate identification of experienced personnel who will support this crisis
- Plan/procedures – Define the procedures necessary and assemble into a comprehensive recovery plan
- Equipment – Purchase, maintain and stage the equipment needed to handle a variety of large or small project recovery-type switchgear work
- Living – Stage travel trailers (if necessary) and develop contingency plans for living accommodations
- Communications – Identify and procure the most cost-effective means for satellite communications and networking

Planning and execution

- Strategically located service engineers on call 24/7
- Response teams mobilize quickly to restore operations
- Site surveys and disaster recover planning (DRP)
- Significant refurbishment and repair capabilities
- Single point of contact to coordinate activities and mitigate project risks

Project management

- Immediate restoration
- Cost control
- Performance management

Equipment retrofit, reconditioning and/or replacement

- Installation
- Startup
- Integration

Failure prevention and solutions

- Predictive maintenance services
- Remote monitoring services

Equipment onsite

- Tools/test equipment – System and component evaluations
- Materials – Equipment recondition and/or replacement
- Temporary power/generators
- Rental equipment – Trucks, trailers, load banks, lifts
- Electrical components and complete assemblies, as required

800.843.9433

Eaton.com/upsservices



Powering Business Worldwide

Eaton
Electrical Sector
1000 Eaton Boulevard
Cleveland, OH 44122 USA
Eaton.com

Powerquality.eaton.com

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