



Powering Business Worldwide

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## **Eaton Power Quality Onsite Training Course Scope of Work Attachment SOW R-40**

Contractor shall provide to Purchaser a Eaton Power Quality Onsite Training Courses delivered by a Customer Service Engineer (CSE) at the Purchaser's site.

Courses for the following Eaton UPS products are available: 93PM, 9395/9395P, 9390, and 9x55 (9155-9355). Both 4-hour and 8-hour sessions are available, and courses can be customized to focus on specific areas of operation. The amount of information the class covers depends on class size (maximum 10 students) and availability of equipment for hands-on demonstration. Courses are supplemented by training videos where available. Each class includes one Eaton UPS Basic Operation Training Video (USB flash drive or DVD).

Typical subjects covered in the onsite training courses are listed below:

1. Safety
2. Operator documentation
3. UPS architecture/specifications and your application
4. Basic theory of operation
  - a. Major component location
  - b. How the UPS works with your power distribution system
  - c. Safe operation of the Eaton UPS (model specific)
  - d. Menu structure
5. 5) Online (normal) and bypass modes
  - a. Maintenance bypass (if applicable)
  - b. Special modes operation such as ESS (Energy Saver System), if available
  - c. Parallel operation of the specific Eaton UPS (if applicable)
  - d. Online (normal) and bypass modes
  - e. Maintenance bypass (if applicable)
6. 6) Alarms
  - a. Types
  - b. What to do as an operator
  - c. Event/history Log
7. 7) How to contact Eaton for assistance
8. 8) One Eaton UPS Basic Operation Training Video shall be provided per class

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