# Third-party user reviews

## PredictPulse offers 24/7 remote monitoring and analytics service to predict the risk of component failure.
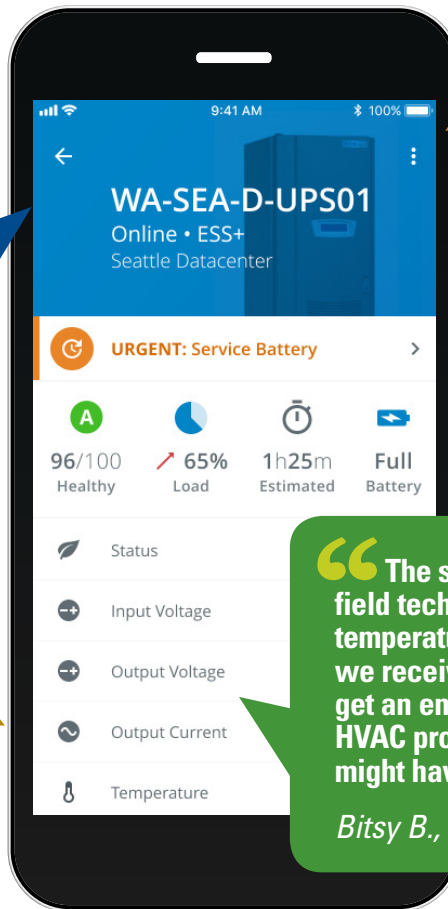
PredictPulse is #1 ranked on IT Central Station, a third-party review site, for data center monitoring. This is what customers said when asked about their experience with the UPS monitoring service.

> **We couldn't live life without it. It does add a level of comfort knowing that PredictPulse is telling us potential errors before they happen . . . the more information I can have from a predictive standpoint, the better I am at preparing my customers.**
>
> *Bill J., H5 Data Centers*

> **The service has earned its place in our life, millions of times over. It was a lot of work to keep things going without it . . . it is saving our organization around $10,000 a month.**
>
> *Wanda B.*

> **It gives us the opportunity to know if we have an issue with a UPS and then it invokes the automated service ticketing system. So we don't really have to do anything. Eaton gets the alarm, they schedule the site visit, and they come and fix the problem.**
>
> *Tim C., Travelport*

**WA-SEA-D-UPS01**
Online • ESS+
Seattle Datacenter

**URGENT: Service Battery**

A — 96/100 Healthy
↗ 65% Load
1h25m Estimated
Full Battery

Status
Input Voltage
Output Voltage
Output Current
Temperature

> **The service has definitely quickly deployed field technicians. At one of our sites, the temperature in the room was rising. Because we received a notification, we were able to get an engineer dispatched to the site to the HVAC problem. Had we not done that, we might have ended up with a UPS failure.**
>
> *Bitsy B., Kaiser Permanente*

Eaton had been providing remote monitoring for more than 40 years, and is excited to be harnessing that experience to drive the future of UPS services. See how you can leverage PredictPulse, which couples leading remote monitoring, reporting and alert technology with Eaton's comprehensive service offerings. **Learn more.**

**FAT•N**
*Powering Business Worldwide*

**IT Central Station**
Unbiased reviews from the tech community