



Powering Business Worldwide

PredictPulse™

## Customer Network Checklist

Complete this form for every unique UPS system and communications card installation. For any questions, contact the EATON PredictPulse support team: 1-800-843-9433 Opt. 2, Opt. 5 8am-6pm US Eastern Time or e-mail PredictPulseOperations@eaton.com.

### Scheduling Contact:

Name: \_\_\_\_\_

Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_

### Please confirm the following:

- Customer Admin has signed up for their PredictPulse account at **https://predictpulseapp.eaton.com**
- Organization code from Site Profile sidebar menu option at **https://predictpulse.app.eaton.com** \_\_\_\_\_
- Web card connected or on hand
- Environmental Monitoring Probe (EMP) connected or on hand
- Wireless modem connected or on hand  
*If utilizing the wireless modem, the below checkboxes and Communications Card IT Information do not apply.*
- Functional 10/100/1000 Ethernet network drop
- If the Ethernet switch provides Power over Ethernet (PoE) functionality, PoE and PoE polling is **disabled** on the network port to which the card will be connected
- E-Mail server has SMTP relay services available
- IP address for the web card has been whitelisted

### Communications Card IT Information

Unique IP address assignment for the web card: \_\_\_\_\_

Network Netmask : \_\_\_\_\_

Network Gateway: \_\_\_\_\_

Primary DNS server IP address: \_\_\_\_\_

Secondary DNS server IP address: \_\_\_\_\_

Email server IP address or name: \_\_\_\_\_

SMTP username (if required): \_\_\_\_\_

SMTP password (if required): \_\_\_\_\_

SMTP from address (if required): \_\_\_\_\_

*If utilizing DHCP, only email server IP address or name is required for the above Communications Card IT Information.*

Email services are plain text, port 25. If required, Transport Layer Security (TLS) is only supported by the Power Xpert Gateway and Eaton Gigabit Network Card (Network -M2).

**UPS, Site, and Contact Information**

Model Number of UPS: \_\_\_\_\_ Serial Number of UPS: \_\_\_\_\_

Is this UPS (check one):  New (under warranty)  Previous installation with service contract

Site Name: \_\_\_\_\_

Site Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Customer IT contacts (name and number) for troubleshooting the network installation:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Customer email recipients for UPS alarms and alerts. List below in order of priority:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

**Site Notes:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Please return this form to:**

Name: \_\_\_\_\_

Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_