Predict*Pulse*™ technical description

Customer location

Port 25 (default)

SMTP

587 TLS available on some connectivity devices

Internet

Email server with relay

Alarm email

Daily status email

Eaton UPS

Eaton data center

PredictPulse service

CA application

Customer monitoring center (CMC)

Customer contact/dispatch

Field engineer

Customer

Dashboard

Report

Mobile app

Key

▬ ▬ ▬	Critical alert
▬▬▬	Parametric data
▬ ▬ ▬	CMC notification

Eaton PredictPulse™ Dashboard

Data Center

Monthly Summary

Predict*Pulse*™

Prepared for: Your company [8261]

Here is your monthly recap of performance for all connected devices. Questions?
Contact us at: PredictPulseSupport@eaton.com or 800-843-9433.

Attribute	Status		Description
Load Percentage	35.32 %	-1 %	Amount of power you're using based on overall capacity
Temperature	21 C	-1 %	Average temperature from sensors on managed devices
Humidity	34.18 %	0 %	Average humidity from sensors on managed devices
Battery	5 RPI	0 %	Current battery health of all managed devices with batteries
Energy Savings	$ 12,127	0 %	Estimated sum of savings for managed devices that use the Eaton Energy Saver System
Service Level	131.56 %	0 %	Measurement of actual Eaton response time to the contract response time and repair time to the national average
Availability	100 %		Measurement of uptime based on the total minutes your managed devices have been offline and total minutes in the duration time period

Severity	Arrival Time	Message

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Powering Business Worldwide

Learn more: Eaton.com/PredictPulse