

Eaton FERRUPS UPS end-of-life announcement

Effective October 31, 2019

Eaton is announcing end-of-life (EOL) status for the following Eaton FERRUPS remote control and display kit (RCK-0007 and RCA-0012 models). The current FERRUPS product line will be refreshed by the Eaton FX UPS series in 2020.

Beginning November 1, 2019, the above-mentioned FERRUPS models will no longer be available for purchase. Due to parts obsolescence issues beyond Eaton's control the RCK-0007 and RCA-0012 will no longer be included on any FERRUPS models ordered after the EOL date. All future FERRUPS models will now ship with a stylized blanking plate in place of the RCK-0007 and RCA-0012. In order to prevent loss of critical functionality it will still be possible to communicate and receive diagnostics from FERRUPS products without the RCK-0007 or RCA-0012 by utilizing a PC with a serial connection. For details on how to accomplish this, please contact Eaton's single-phase technical support team at 800-356-5737 option 2, option 2.

We appreciate your support as we transition all our customers.

EOL Eaton FERRUPS part numbers

Model numbers	CTO numbers	Description
RCK-0007	RCK-0007	FERRUPS remote control accessory kit
RCK-0012	N/A	FERRUPS display kit for select models

Primary contact:

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