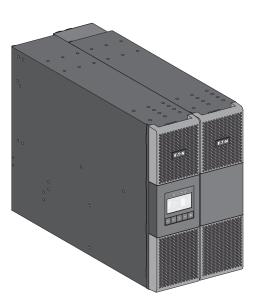


9SX 8000 9SX 11000 9PX 8000 9PX 11000 9SX EBM 240V 9PX EBM 240V Installation and user manual English - Français Deutsch - Italiano Español - Português Русский - Polski Svenska - Suomi



## F1T•N



9SX 8000 9SX 11000 9PX 8000 9PX 11000 9SX EBM 240V 9PX EBM 240V ENGLISH

Installation and user manual

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Service and support: Call your local service representative



## SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS. This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries.

The 9SX and 9PX models that are covered in this manual are intended for installation in an environment within 0 to 40°C, free of conductive contaminant.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### **Certification standards**

- Safety: IEC/EN 62040-1 / Ed.1: 2008.
- UL 1778 4<sup>th</sup> edition EMC: IEC/EN 62040-2 / Ed.2: 2006.
- FCC part 15 Class A.
- Performance: IEC/EN 62040-3 / Ed.2.0: 2011.
- IEC 61000-4-2 (ESD): level 3.
- IEC 61000-4-3 (Radiated field): level 3.
- IEC 61000-4-4 (EFT): level 4.
- IEC 61000-4-5 (Fast transients): level 4.
- IEC 61000-4-6 (Electromagnetic field): level 3.
- IEC 61000-4-8 (Conducted magnetic field): level 4.

#### **Special symbols**

The following are examples of symbols used on the UPS or accessories to alert you to important information:



RISK OF ELECTRIC SHOCK - Observe the warning associated with the risk of electric shock symbol.



Important instructions that must always be followed.



Do not discard the UPS or the UPS batteries in the trash. This product contains sealed lead acid batteries and must be disposed as it's explain in this manual. For more information, contact your local recycling/reuse or hazardous waste center.



This symbol indicates that you should not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.



Information, advice, help.



Refer to the user manual of UPS accessories.

Page 2

## SAFETY INSTRUCTIONS

#### Safety of persons

- RISK OF VOLTAGE BACKFEED. The system has its own power source (the battery). Isolate the UPS and check for hazardous voltage upstream and downstream during lockout-tagout operation. Terminal blocks may be energized even if the system is disconnected from the AC power source.
- Dangerous voltage levels are present within the system. It should be opened exclusively by qualified service personnel.
- · The system must be properly grounded.
- The battery supplied with the system contains small amounts of toxic materials.
- To avoid accidents, the directives listed below must be observed:
- Servicing of batteries should be performed or supervised by personnel knowledgeable about batteries and the required precautions.
- When replacing batteries, replace with the same type and number of batteries or battery packs.
   Do not dispose of batteries in a fire. The batteries may explode.
- Batteries constitute a danger (electrical shock, burns). The short-circuit current may be very high. Precautions must be taken for all handling:
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries.
- Disconnect charging source prior to connecting or disconnecting battery terminals.
- Determine if battery is inadvertently grounded. If inadvertently grounded, remove source from ground. Contact with any part of a grounded battery can result in electrical shock. The likelihood of such shock can be reduced if such grounds are removed during installation and maintenance (applicable to equipment and remote battery supplies not having a grounded supply circuit).

#### **Product safety**

- The UPS connection instructions and operation described in the manual must be followed in the indicated order.
- CAUTION -To reduce the risk of fire, the unit connects only to a circuit provided with branch circuit
   overcurrent protection for :
  - 50A rating, for 8kVA models, - 70A rating, for 11kVA models in accordance with the National Electric Code, ANSI/NFPA 70
  - (US installations only),

The upstream circuit breaker for Normal AC/Bypass AC must be easily accessible. The unit can be disconnected from AC power source by opening this circuit breaker. This circuit breaker is used for backfeed protection and must comply with IEC/EN 62040-1 (the creepage and clearance distances shall meet the basic insulation requirements for pollution degree 2).

- Disconnection and overcurrent protection devices shall be provided by others for permanently connected AC input (Normal AC/Bypass AC) and AC output circuits.
- Check that the indications on the rating plate correspond to your AC powered system and to the actual electrical consumption of all the equipment to be connected to the system.
- For PLUGGABLE EQUIPMENT, the socket-outlet shall be installed near the equipment and shall be easily accessible
- · Never install the system near liquids or in an excessively damp environment.
- Never let a foreign body penetrate inside the system.
- Never block the ventilation grates of the system.
- Never expose the system to direct sunlight or source of heat.
- If the system must be stored prior to installation, storage must be in a dry place.
- The admissible storage temperature range is -15°C to +50°C.
- The system is not for use in a computer room AS DEFINED IN the standard for the Protection
  of Information Technology Equipment, ANSI/NFPA 75 (US installations only).
   Contact Eaton resellers to order a special battery kit, if needed to meet the ANSI/NFPA 75
  requirement.

## SAFETY INSTRUCTIONS

#### **Special precautions**

Page 4

- The unit is heavy: wear safety shoes and use vacuum lifter preferentially for handling operations. . All handling operations will require at least two people (unpacking, lifting, installation in rack sys-
- tem). Straps are provided only for unpacking manually the unit from the carton; don't use the straps to carry the unit around. The unit can slip from the straps during handling (risk of injury and product damage):

- keep 12in / 30cm minimum distance between the straps

- lift the unit carefully and keep it at low height
  keep the unit horizontal during unpacking.
  Before and after the installation, if the UPS remains de-energized for a long period, the UPS must • be energized for a period of 24 hours, at least once every 6 months (for a normal storage tempera-ture less than 25°C). This charges the battery, thus avoiding possible irreversible damage.
- During the replacement of the Battery Module, it is imperative to use the same type and number of element as the original Battery Module provided with the UPS to maintain an identical level of performance and safety. In case of doubt, don't hesitate to contact your EATON representative.
- All repairs and service should be performed by AUTHORIZED SERVICE PERSONNEL ONLY. . There are NO USER SERVICEABLE PARTS inside the UPS.

# Contents HSI

1. Intr	oduction	6
1.1	Environmental protection	6
2. Pre	sentation	
2.1	Standard installations	
2.2	Rear panels	
2.3	Accessories	10
2.4	Control panel	11
2.5	LCD description	
2.6	Display functions	
2.7	User settings	
	allation	
3.1	Inspecting the equipment	
3.2	Unpacking the cabinet	
3.3	Checking the accessory kit	
3.4	Connecting the EBM(s)	
3.5 3.6	Connecting other accessories Tower installation	
3.0	Rack installation	
3.8	Installation requirements	
3.9	Installation depending on the system earthing arrangement (SEA)	
4 Pov	ver cables connection	24
4.1	Access to terminal blocks	
4.1	Common input sources connection	
4.2	Separate input source connection	
4.4	Frequency converter connection	
5. Op	eration	
5.1	UPS startup and shutdown	
5.2	Operating modes	
5.3	Transferring the UPS between modes	
5.4	Setting High Efficiency mode	
5.5	Configuring Bypass settings	
5.6	Configuring battery settings	
5.7 5.8	Retrieving the Event log Retrieving the Fault log	
	nmunication	
6.1	Communication ports	
6.2	Eaton Intelligent Power Software suite	
7. UPS	S maintenance	
7.1	Equipment care	
7.2	Storing the equipment	
7.3	When to replace batteries	
7.4	Replacing batteries	
7.5	Replacing the UPS equipped with a HotSwap MBP	
7.6	Recycling the used equipment	
8. Trou	Ibleshooting	
8.1	Typical alarms and faults	
8.2	Silencing the alarm	
8.3	Service and support	40
9. Spe	ecifications	41
9.1	Model specifications	
10 01		
IV. GI	ossary	

8-11kVA EU\_EN

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Page 5

## 1. Introduction

Thank you for selecting an EATON product to protect your electrical equipment.

The 9SX and 9PX range has been designed with the utmost care. We recommend that you take the time to read this manual to take full advantage of the many features of your UPS (Uninterruptible Power System).

Before installing your 9SX and 9PX, please read the booklet presenting the safety instructions. Then follow the indications in this manual.

To discover the entire range of EATON products and the options available for the 9SX and 9PX range, we invite you to visit our web site at www.eaton.com/powerquality or contact your EATON representative.

#### 1.1 Environmental protection

EATON has implemented an environmental-protection policy. Products are developed according to an eco-design approach.

#### Substances

This product does not contain CFCs, HCFCs or asbestos.

#### Packing

To improve waste treatment and facilitate recycling, separate the various packing components.

- The cardboard we use comprises over 50% of recycled cardboard.
- Sacks and bags are made of polyethylene.
- Packing materials are recyclable and bear the appropriate identification symbol

Materials	Abbreviations	Number in the symbols
Polyethylene terephthalat	PET	01
High-density polyethylene	HDPE	02
Polyvinyl chloride	PVC	03
Low-density polyethylene	LDPE	04
Polypropylene	PP	05
Polystyrene	PS	06

Follow all local regulations for the disposal of packing materials.

#### End of life

EATON will process products at the end of their service life in compliance with local regulations. EATON works with companies in charge of collecting and eliminating our products at the end of their service life.

#### Product

The product is made up of recyclable materials.

Dismantling and destruction must take place in compliance with all local regulations concerning waste. At the end of its service life, the product must be transported to a processing center for electrical and electronic waste.

#### Battery

The product contains lead-acid batteries that must be processed according to applicable local regulations concerning batteries.

The battery may be removed to comply with regulations and in view of correct disposal.

Page 6

## **1. Introduction**

The Eaton® 9SX and 9PX uninterruptible power system (UPS) protects your sensitive electronic equipment from the most common power problems, including power failures, power sags, power surges, brownouts, line noise, high voltage spikes, frequency variations, switching transients, and harmonic distortion. Power outages can occur when you least expect it and power quality can be erratic. These power problems

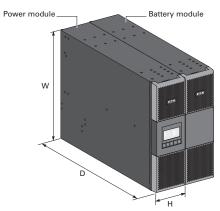
have the potential to corrupt critical data, destroy unsaved work sessions, and damage hardware - causing hours of lost productivity and expensive repairs. With the Eaton 9SX and 9PX, you can safely eliminate the effects of power disturbances and guard the

integrity of your equipment. Providing outstanding performance and reliability, the Eaton 9SX and 9PX's unique benefits include:

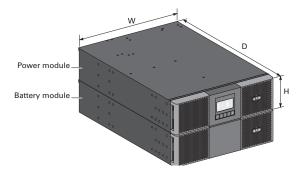
- True online double-conversion technology with high power density, utility frequency independence, and generator compatibility.
- ABM® technology that uses advanced battery management to increase battery service life, optimize recharge time, and provide a warning before the end of useful battery life.
- Selectable High Efficiency mode of operation.
- Standard communication options: one RS-232 communication port, one USB communication port, and relay output contacts.
- Optional connectivity cards with enhanced communication capabilities.
- Extended runtime with up to twelve Extended Battery Modules (EBMs) per UPS.
- Firmware that is easily upgradable without a service call.
- Remote On/Off control through Remote On/Off (ROO) and Remote Power Off (RPO) ports.
- Backed by worldwide agency approvals.

## 2.1 Standard installations

### Tower installation

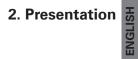


**Rack installation** 

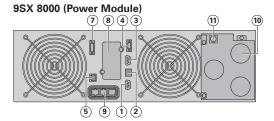


Description	Weights (lb/kg)	Dimensions (inch/mm) D x W x H
9SX 8000 Power Module	<b>42</b> / 19	<b>27.6 x 17.3 x 5.1</b> / 700 x 440 x 130
9SX 11000 Power Module	46 / 21	27.6 x 17.3 x 5.1 / 700 x 440 x 130
9PX 8000 Power Module	42 / 19	27.6 x 17.3 x 5.1 / 700 x 440 x 130
9PX 11000 Power Module	46 / 21	27.6 x 17.3 x 5.1 / 700 x 440 x 130
9SX EBM 240V	128 / 58	26.8 x 17.3 x 5.1 / 680 x 440 x 130
9PX EBM 240V	143 / 65	26.8 x 17.3 x 5.1 / 680 x 440 x 130

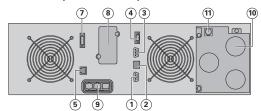
Page 8



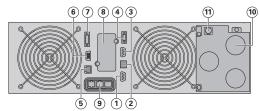
#### 2.2 **Rear panels**



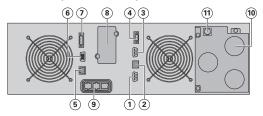
#### 9SX 11000 (Power Module)



9PX 8000 (Power Module)



9PX 11000 (Power Module)



#### 9SX/9PX EBM 240V (Extended Battery Module)



- RS232 communication port
- 1 2 3 USB communication port Dry (relay) contacts communication port
- 4 Connector for ROO (Remote On/Off) control Connectors for automatic recognition
- (5) of battery module
- 6
- Connector for Parallel operation (for 9PX only) Connector for RPO (Remote Power Off)  $\overline{\mathcal{I}}$
- control Slot for optional communication card Connector for battery module Input/Output terminal blocks
- 89 10 11
- Connector for HotSwap MBP detection

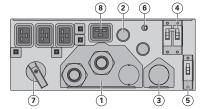
- (12) Connectors for battery modules (to the UPS or to the other battery modules)
- Connectors for automatic recognition (13) of battery modules

8-11kVA EU\_EN

#### 2.3 Accessories

Part number	Description	
9SXEBM240, 9PXEBM240	Extended Battery Module	
9RK	Rack kit 9PX	
Network-MS	Network card	
Modbus-MS	Modbus and network card	
Relay-MS	Relay card	
MBP11Ki	HotSwap MBP 11000i	
SC240RT	Supercharger 240VDC (when using more than 6 EBM)	
TFMR11Ki	Transformer 11000i	
BINTSYS	Battery Integration System	
EBMCBL240	1.8m cable 240V EBM	

#### MBP11Ki

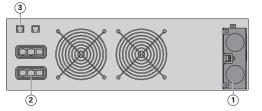


- Input/Output terminal blocks
   Input/Output cables for connection to the UPS 3
- Bypass terminal blocks for connection to the UPS Normal AC source switch Bypass AC source switch
- 45678
- Connector for HotSwap MBP detection Manual Bypass switch (4) 16A outlets

SC240RT

TFMR11Ki

Page 10



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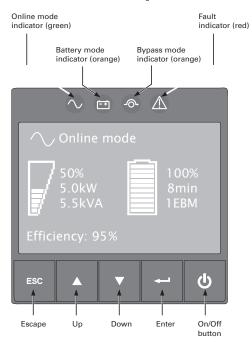
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- Input AC/Output DC terminal blocks
   Connector for batton: 5
- input Ac/Output Dc terminal blocks
   Connector for battery modules (to the UPS and to the battery modules)
   Connector for automatic recognition
- of the Supercharger (to the UPS and to the battery modules)

Input/Output terminal blocks
 50A output circuit brocket

### 2.4 Control panel

The UPS has a five-button graphical LCD. It provides useful information about the UPS itself, load status, events, measurements and settings.



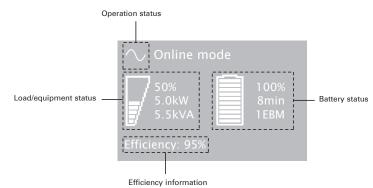
The following table shows the indicator status and description:

Indicator	Status	Description
Green	On	The UPS is operating normally on Online or on High Efficiency mode.
Crange	On	The UPS is on Battery mode.
-∕⊖• Orange	On	The UPS is on Bypass mode.
A. Red	On	The UPS has an active alarm or fault. See trouble- shooting on page 38 for additional information.

### 2.5 LCD description

After 5 minutes of inactivity, the LCD displays the screen saver.

The LCD backlight automatically dims after 10 minutes of inactivity. Press any button to restore the screen.



The following table describes the status information provided by the UPS

Note: If other indicator appears, see troubleshooting on page 38 for additional information.

Operation status	Cause	Description
Standby mode	The UPS is Off.	Equipment is powered but not protected by the UPS.
Online mode	The UPS is operating normally.	The UPS is powering and protecting the equipment.
Battery mode	A utility failure has occured and the UPS is on Battery mode.	The UPS is powering the equipment with the battery power. Prepare your equipment for shutdown.
End of backup time	The UPS is on Battery mode and the battery is running low.	This warning is approximate, and the actual time to shutdown may vary significantly. Depending on the UPS load and number of Extended Battery Modules (EBMs), the "Battery Low" warning may occur before the battery reaches 20% capacity.
High Efficiency mode	The UPS is operating on High Efficiency mode.	The UPS is powering and protecting the equipment
Bypass mode	An overload or a fault has occurred, or a command has been received, and the UPS is in Bypass mode.	Equipment is powered but not protected by the UPS.

Page 12

## 2.6 Display functions

Press the Enter  $(\longrightarrow)$  button to activate the menu options. Use the two middle buttons  $(\triangle$  and  $\bigtriangledown)$  to scroll through the menu structure. Press the Enter  $(\longrightarrow)$  button to select an option. Press the ESC button to cancel or return to the previous menu.

Main menu	Submenu	Display information or Menu function	
Measurements		[Load] W VA A pf / [Input/Bypass] V Hz /	
		[Output/Efficiency] V Hz %/ [Battery] % min V n° / [DCbus] V /	
		[Average power usage] Wh /	
		[Cumulat. power usage] Wh since date	
Control	Go to Bypass	Transfers the UPS on Bypass mode	
	Start battery test	Starts a manual battery test	
	Reset fault state	Clears active fault	
	Restore factory set	Returns all settings to original values	
	Reset average power	Clears average power usage measurement	
	Reset cumul. power	Clears cumulated power usage measurement	
	Dry contacts test	Tests dry contact relay outputs	
Settings	Local settings	Sets product general parameters	
	In/Out settings	Sets Output parameters	
	On/Off settings	Sets On/Off conditions	
	Battery settings	Sets battery configuration	
Event log	Event filter	Selects faults, alarms and/or events to display	
	Event list	Displays the events stored	
	Reset event list	Clears events	
Fault log	Fault list	Displays the faults stored	
	Reset fault list	Clears faults	
Identification		[Product type/model] / [Part/Serial number] / [UPS/NMC	
		firmware] / [Com card IPv4], [Com card IPv6], [Com card MAC] /	
		[Detected accessories]	
Register product		Links to Eaton registration website	

## 2.7 User settings

The following table displays the options that can be changed by the user.

	Submenu	Available settings	Default settings
	Language	[English] [Français] [Deutsch] [Еspañol] [Русский] [Português]	[English] User selectable when UPS is
		[Italiano]	powered for the first time.
		Menus, status, notices and alarms, UPS fault, Event Log data and	
		settings are in all supported	
		languages.	
Local settings	Date/ time	Format:	[International]
Local settings		[International] [US]	
	LCD	Modify LCD screen brightness and	
		contrast to be adapted to room light	
	Audible alarm	conditions. [Enabled] [Disabled on battery]	[Enabled]
	Audible alariti	[Always disabled]	[Enabled]
		Enable or disable the buzzer	
		if an alarm occurs.	
	Output voltage	[200V] [208V] [220V] [230V] [240V]	[230V]
		[250V] Can be changed only in	
		Standby mode	
	Output frequency	Frequency converter:	Disabled
		[Enabled] [Disabled]	
		Frequency settable in frequency	
		converter mode	
	Output mode	[Industrial] [Network]	[Industrial]
		Set UPS behavior regarding transfer	
In/Out settings	Input volt hysteresis	on Bypass Sets input voltage hysteresis	[10V]
	Input voit hysteresis	from 1 to 10V	[104]
	High Efficiency	[Enabled] [Disabled]	[Disabled]
	mode	Power the output from Bypass	[5]005100]
		for high efficiency	
	Bypass transfer	[Transfer if BP AC NOK]	[Enabled]
		[Enabled] [Disabled]	
		Allow transfer on Bypass out	
		of tolerance	

	Submenu	Available settings	Default settings
	Interrupt time	If Bypass transfer is enabled,	[10ms]
		Interrupt time: [10ms] [20ms] Define break duration when transfer	
		on Bypass	
In/Out settings	Overload	[10%] [102%]	[102%]
	prealarm	Load % when overload alarm occurs	
	Redundancy	[Unitary UPS] [Hot Standby]	Unitary UPS
	mode Cold start	Force slew rate value to 0.5Hz/s [Enabled] [Disabled]	[Enabled]
	COIU Start	Authorize the product to start on	
		battery power.	
	Forced reboot	[Enabled] [Disabled]	[Enabled]
		If mains recover during a shutdown	
		sequence: If set to Enabled, shutdown sequence	
		will complete and wait 10 seconds	
		prior to restart,	
		If set to Disabled, shutdown	
		sequence will not complete and	
	Auto restart	restart will occur immediately. [Enabled] [Disabled]	[Enabled]
	Auto restan	Authorize the product to restart	
		automatically when mains recovers	
		after a complete battery discharge.	
	Auto start	[Enabled] [Disabled]	[Disabled]
On/Off settings		The UPS automatically starts up as soon as mains power is available	
On/On settings		(no need topress the U button).	
	Energy saving	[Disabled] [100W] [1000W]	[Disabled]
		If Enabled, UPS will shutdown after	
		5 min. of back-up time, if load is less	
	Sleep mode	than threshold. [Enabled] [Disabled]	[Enabled]
	Sleep mode	If Disabled, LCD and communication	
		will turn OFF immediately after UPS	
		is OFF.	
		If Enabled, LCD and communication	
	Remote command	stays ON 1h30 min after UPS is OFF. [Enabled] [Disabled]	[Enabled]
		If Enabled, shutdown or restart	
		commands from software are	
		authorized.	(F ) ( )
	Bypass standby	[Enabled] [Disabled] Define if output is powered from	[Enabled]
		Bypass in Standby mode.	
	Automatic battery	In constant charge mode:	[Every ABM cycle]
	test	[No test] [Every day] [Every week]	
		[Every month] In ABM cycling mode :	
		[No test] [Every ABM cycle]	
	Low battery	[0%] [100%]	[20%]
	warning	The alarm triggers when the set	
		percentage of battery capacity is	
	Restart bat. level	reached during back-up time. [0%] [100%]	[0%]
	nestart bat. level	If set, automatic restart will occur	[0,0]
		only when percentage of battery	
Battery settings	-	charge is reached.	
	Battery charge	[ABM cycling] [Constant charge]	[ABM cycling]
	mode External battery	[Auto detection]	[Auto detection]
		[Manual EBM set.]	Using standard EBM, UPS
		[Manual battery set.]	detects automatically the
	Deen Die it	[No battery]	number of EBM connected
	Deep Disch. protect.	[Yes] [No] If set to Yes, the UPS automatically	[Yes]
	protoot.	prevents battery from deep discharge	
		by adapting end of back-up time	
		voltage threshold.	
		Warranty void if set to No.	

Page 14

#### 3.1 Inspecting the equipment

If any equipment has been damaged during shipment, keep the shipping cartons and packing materials for the carrier or place of purchase and file a claim for shipping damage. If you discover damage after acceptance, file a claim for concealed damage.

- To file a claim for shipping damage or concealed damage:
- 1. File with the carrier within 15 days of receipt of the equipment;
- 2. Send a copy of the damage claim within 15 days to your service representative.

Check the battery recharge date on the shipping carton label. If the date has passed and the batteries were never recharged, do not use the UPS. Contact your service representative.

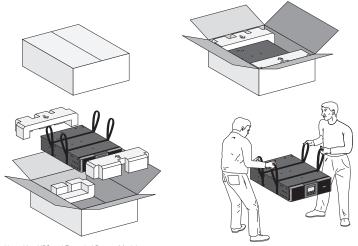
#### 3.2 Unpacking the cabinet

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- Unpacking the cabinet in a low-temperature environment may cause condensation to occur in and on the cabinet. Do not install the cabinet until the inside and outside of the cabinet are absolutely dry (hazard of electric shock).
- The cabinet is heavy (see page 41). Follow Special precautions provided on page 4 and on the carton.

Unpack the equipment and remove all the packing materials and shipping carton. **Note:** Do not lift the UPS or EBM from the front panel.



Unpacking UPS and Extended Battery Module

Discard or recycle the packaging in a responsible manner, or store it for future use. Place the cabinet in a protected area that has adequate airflow and is free of humidity, flammable gas, and corrosion.

Packing materials must be disposed of in compliance with all local regulations concerning waste. Recycling symbols are printed on the packing materials to facilitate sorting.

8-11kVA EU\_EN

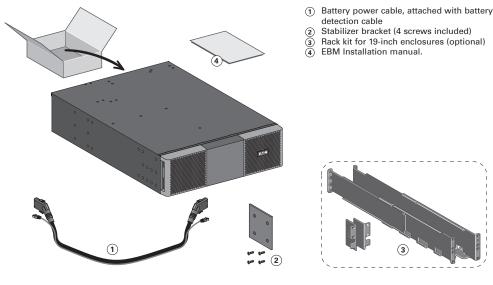
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Checking the accessory kit

3.3

#### • Verify that the following additional items are included with the UPS: (1) (2) Tower stands Rack kit for 19-inch enclosures (optional) (3) (3) Cable glands for Input/Output SP. connection 5 (4) Network-MS communication card (optional) (5) RS232 communication cable (6) USB communication cable 6 ) User manual (8) Safety instructions (9) Software CD-ROM 3 2 1 (4

 If you ordered an optional Extended Battery Module (EBM), verify that the following additional items are included with the EBM:



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Discard the EBM user's guide if you are installing the EBM with a new UPS at the same time. Use the UPS user's guide to install both the UPS and the EBM.

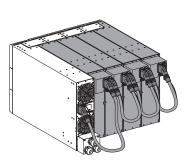
If you ordered other UPS accessories, refer to specific user manuals to check the packing contents.

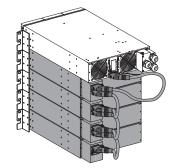
### 3.4 Connecting the EBM(s)



A small amount of arcing may occur when connecting an EBM to the UPS. This is normal and will not harm personnel. Insert the EBM cable into the UPS battery connector quickly and firmly.

- 1. Plug the EBM power cable(s) into the battery connector(s). Up to 12 EBMs may be connected to the UPS.
- 2. Verify that the EBM connections are tight and that adequate bend radius and strain relief exist for each cable.
- 3. Connect the battery detection cable(s) to the connector of the UPS and of the EBM(s).





## 3.5 Connecting other accessories



If you ordered other UPS accessories, refer to specific user manuals to check the connection to the UPS.

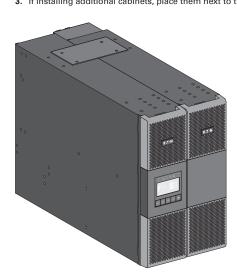
#### 3.6 Tower installation



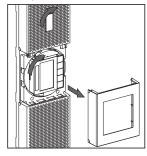
If you ordered other UPS accessories, refer to specific user manuals to check the tower installation with the UPS.

To install the cabinet:

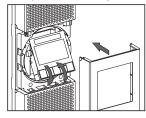
- $\label{eq:linear} \textbf{1.} \quad \text{Place the UPS on a flat, stable surface in its final location.}$
- Always keep 150 mm of free space behind the UPS rear panel.
   If installing additional cabinets, place them next to the UPS in their final location.



• Adjustment of the orientation of the LCD panel and of the logo.



Adjustment of the angle of vision of the LCD panel.



Page 18



#### 3.7 Rack installation

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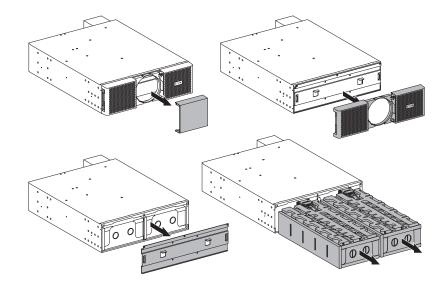
If you ordered other UPS accessories, refer to specific user manuals to check the rack installation with the UPS.

• Prepare EBM for rack mounting

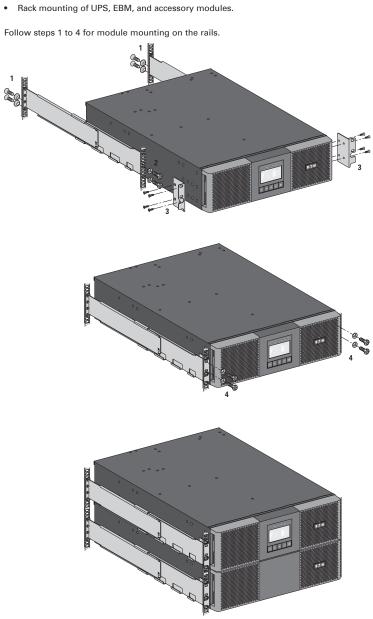
This step requires two people.

The Extended Battery Module is very heavy. To ease its rack mounting, you can remove the battery pack from the EBM as explained below.

- **1.** Remove the center cover of the front panel.
- $\label{eq:constraint} \textbf{2.} \ \ \mbox{Remove the four screws to open the front panel}.$
- 3. Remove the three screws to pull out the metal protection cover of the battery.



- 4. Pull out the plastic handle of the left and right battery packs, and slide the packs out slowly on to a flat and stable surface. Use two hands to support the battery packs. Set them aside for reinstalling after that the EBM is rack mounted.
- 5. Mount the EBM on rack.
- 6. Put back the battery packs, screw back the metal protection cover and the front panel, then clip the center cover.



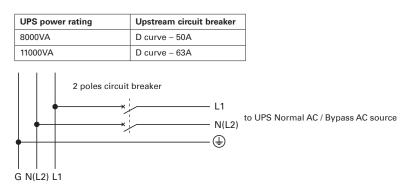
The rails and necessary hardware are supplied by EATON (optional).

Page 20

## 3.8 Installation requirements

Recommended protective devices and cable cross-sections

1. Recommended upstream protection



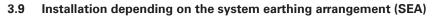
 $\triangle$ 

Read the Safety instructions page 3 regarding backfeed protection requirements.

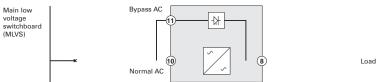
2. Recommended cable cross-sections

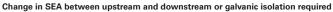
Terminal position	Wire function	Terminal wire size rating	Minimum input wire size	Tightening torque
L1	Phase	4-25 mm² (12-4 AWG)	10 mm² (8 AWG) 105°C	18 lb in / 2.03 Nm
N(L2)	Neutral (Phase)		16 mm² (6 AWG) 90°C	
Ð	Ground			

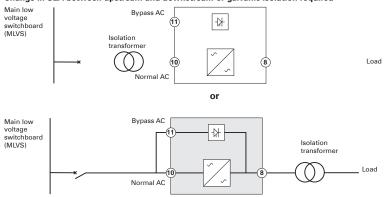
Copper wire, solid or stranded.



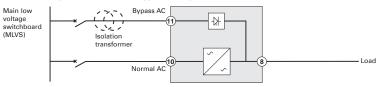
#### • UPS with common Normal and Bypass AC inputs



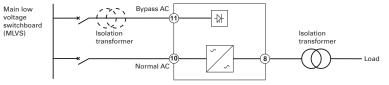




#### • UPS with separate Normal and Bypass AC inputs



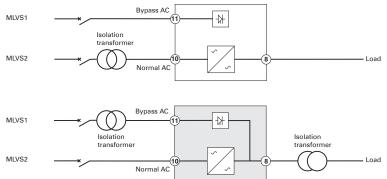
#### Change in SEA between upstream and downstream or galvanic isolation required





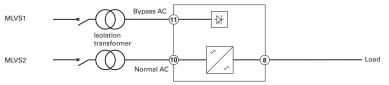
The transformer is not necessary if:
Normal and Bypass inputs are connected to the same source,
and wires cross-sections and lengths of Normal and Bypass inputs are identical,
and upstream protection is provided by only one switch with RCD (Residual Current Device) for Normal and Bypass AC inputs.

Page 22



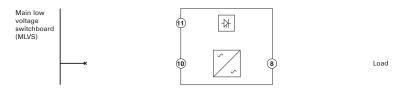
• UPS with separate Normal and Bypass AC inputs, supplied by separate sources





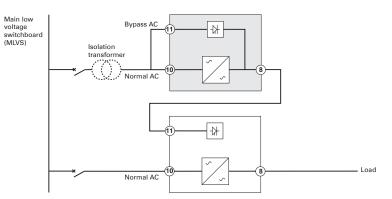
#### • Frequency converter (without Bypass AC input)

Configuration used when the frequency of the application differs from Normal AC (example: marine requirements).



#### Hot standby

Configuration used to provide N+1 redundancy to critical loads.

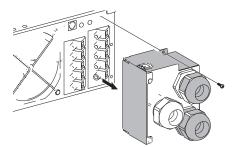


8-11kVA EU\_EN

## 4. Power cables connection

#### 4.1 Access to terminal blocks

- 1. Remove the terminal blocks cover (one screw)
- 2. Punch the knockouts and insert the cables/conduits inside





High leakage current:

Earth connection essential before connecting supply.

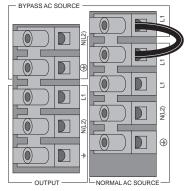
### 4.2 Common input sources connection



This type of connection must be carried out by qualified electrical personnel Before carrying out any connection, check that the upstream protection devices (Normal AC source and Bypass AC source) are open "O" (Off). Always connect the ground wire first



If you ordered a HotSwap MBP, refer to the specific user manual to check the terminal blocks connection of the UPS with the MBP.



1. Make sure the jumper is connected

- 2. Insert the Normal AC cable through the cable gland
- 3. Connect the three cables to the Normal AC source terminal blocks
- 4. Insert the Output cable through the cable gland
- 5. Connect the three cables to the Output terminal blocks
- 6. Put back and secure the terminal blocks cover with the screw

7. Tighten the cable glands.

Page 24



#### 4.3 Separate input source connection

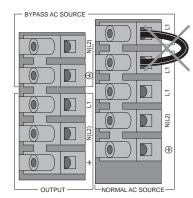


## This type of connection must be carried out by qualified electrical personnel.

### Always connect the ground wire first

If you ordered a HotSwap MBP, refer to the specific user manual to check the terminal blocks connection of the UPS with the MBP.

Before carrying out any connection, check that the upstream protection devices (Normal AC source and Bypass AC source) are open "O" (Off).



1. Remove the jumper

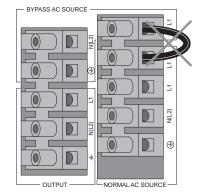
- 2. Insert the Normal AC cable through the cable gland
- 3. Connect the three cables to the Normal AC source terminal blocks
- 4. Insert the Bypass AC cable through the cable gland
- 5. Connect the three cables to the Bypass AC source terminal blocks
- 6. Insert the Output cable through the cable gland
- 7. Connect the three cables to the Output terminal blocks
- 8. Put back and secure the terminal blocks cover with the screws
- 9. Tighten the cable glands.

#### **Frequency converter connection** 4.4

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This type of connection must be carried out by qualified electrical personnel. Before carrying out any connection, check that the upstream protection device (Normal AC source) is open "O" (Off).

#### Always connect the ground wire first.



- 1. Remove the jumper
- 2. Insert the Normal AC cable through the cable gland
- 3. Connect the three cables to the Normal AC source terminal blocks
- Do not connect anything to the Bypass  $\triangle$ terminal blocks.

4. Insert the Output cable through the cable gland

- 5. Connect the three cables to the Output terminal blocks
- 6. Put back and secure the terminal blocks cover with the screws
- 7. Tighten the cable glands.

#### 8-11kVA EU\_EN

## 5. Operation

#### 5.1 UPS startup and shutdown



If you ordered a HotSwap MBP, refer to the specific user manual to check the startup sequence of the UPS with the MBP.

#### Starting the UPS



Verify that the total equipment ratings do not exceed the UPS capacity to prevent an overload alarm.

To start the UPS:

- 1. Verify that the EBM are connected to the UPS. See "Connecting the EBM(s)" on page 17.
- 2. Verify that the UPS terminal blocks are connected to AC source.
- Set the upstream circuit breaker (not provided) to the "I" position (On) to switch on the utility power. The UPS front panel display illuminates and shows EATON logo.
- 4. Verify that the UPS status screen shows 0, press 0 to start.
- 5. Press the 0 button on the UPS front panel for at least 3 seconds.
- The UPS front panel display changes status to "UPS starting...".
- Check the UPS front panel display for active alarms or notices. Resolve any active alarms before continuing. See "Troubleshooting" on page 38.
- If the  $\Delta$  indicator is on, do not proceed until all alarms are clear. Check the UPS status from the front panel to view the active alarms. Correct the alarms and restart if necessary.
- 7. Verify that the  $\sim$  indicator illuminates solid, indicating that the UPS is operating normally and powering the output.
  - The UPS should be in Online mode.

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The EBM charge to 90% capacity in less than 3 hours. However, Eaton recommends that the batteries charge for 48 hours after installation or long-term storage.

#### Starting the UPS on Battery



Before using this feature, the UPS must have been powered by utility power with output enabled at least once. Battery start can be disabled. See Coldstart setting in user settings on page 13.

To start the UPS on battery:

1. Press the 🖞 button on the UPS front panel until the UPS front panel display illuminates and shows a status of "UPS starting...".

The UPS cycles through Standby mode to Battery mode. The 🖻 indicator illuminates solid. The UPS supplies power to your equipment.

Check the UPS front panel display for active alarms or notices. Resolve any active alarms before continuing. See "Troubleshooting" on page 38.

Check the UPS status from the front panel to view the active alarms. Correct the alarms and restart if necessary.

#### **UPS** shutdown

- To shut down the UPS:
- 1. Press the 🖞 button on the UPS front panel. The UPS transfers to Standby mode.
- 2. Set the upstream circuit breaker (not provided) to the "O" position (Off) to switch off the utility power.



#### 5.2 Operating modes

The Eaton 9SX and 9PX front panel indicates the UPS status through the UPS indicators, see page 13.

#### Online mode $\sim$

During Online mode, the  $\sim$  indicator illuminates solid and the UPS is powered from the utility. The UPS monitors and charges the batteries as needed and provides filtered power protection to your equipment. Optional High Efficiency and Energy Saving settings minimize heat contribution to the rack environment. See user settings on page 13.

#### Battery mode 🛨

When the UPS is operating during a power outage, the alarm beeps once every ten seconds and the 🖽 indicator illuminates solid. The necessary energy is provided by the battery.

When the utility power returns, the UPS transfers to Online mode operation while the battery recharges. If battery capacity becomes low while in Battery mode, the audible alarm beeps once every 3 seconds. This warning is approximate, and the actual time to shutdown may vary significantly.

Shutdown all applications on the connected equipment because automatic UPS shutdown is imminent. When utility power is restored after the UPS shuts down, the UPS automatically restarts.

#### Bypass mode - 🔿 +

In the event of a UPS overload or internal failure, the UPS transfers your equipment to utility power. Battery mode is not available and your equipment is not protected; however, the utility power continues to be passively filtered by the UPS. The -O+ indicator illuminates.

Depending on overload conditions, the UPS remains in Bypass mode for at least 5 seconds and will stay in this mode if three transfers to Bypass occur within 20 minutes.

The UPS transfers to Bypass mode when:the user activates Bypass mode through the front panel.

- the user derivates bypass mode through the nor
- the UPS detects an internal failure.
- the UPS has an overtemperature condition.
- the UPS has an overload condition listed in table 6 on page 42.



The UPS shuts down after a specified delay for overload conditions listed in table 6 on page 42. The UPS remains on to alarm the fault

### Standby mode ()

When the UPS is turned-off and remains connected to AC source, the UPS is in Standby mode. Depending if Bypass Standby setting is enabled, the output is powered but not protected. The battery recharges when necessary and the communication ports are powered.

#### 5.3 Transferring the UPS between modes

From Online (or Battery) to Bypass mode. Press any button to activate the menu options, then select Control and Go to Bypass.

From Bypass to Online (or Battery) mode. Press any button to activate the menu options, then select Control and Go back normal.

## 5. Operation

#### 5.4 Setting High Efficiency mode

In High Efficiency mode, the UPS operates normally on Bypass and transfers to Online (or Battery) mode in less than 10 ms when utility fails. Transfers to High Efficiency mode will be active after 5 minutes of Bypass voltage monitoring: if Bypass quality is not in tolerance, then the UPS will remain in Online mode.



Eaton recommends to use the HE mode only to protect I/T equipment.

To set the High Efficiency mode:

- 1. Put the UPS on Bypass: press any button to activate the menu options, select Control and Go to Bypass.
- 2. Then press Escape and select Settings, In/Out settings, and High Efficiency mode.
- 3. Select Enabled and Enter to confirm.
- 4. The UPS transfers to High Efficiency mode in 5 minutes.

### 5.5 Configuring Bypass settings

The following settings are available for configuring Bypass operation.

#### Bypass transfer out of tolerance

- 1. Press any button to activate the menu options, then select Settings, Output settings, and Bypass transfer.
- 2. Select Enabled or Disabled for BP AC NOK, and Enter to confirm.
- If Enabled, the UPS transfers to Bypass even if Bypass AC source is out of tolerance, depending on output mode. If Disabled, the UPS output is shutdown.

#### Interrupt time

This setting is displayed to define the break duration during transfer to Bypass, only if transfer out of tolerance is enabled. 10 ms or 20 ms can be selected.

### 5.6 Configuring battery settings

#### Automatic battery test

Automatic battery tests are done every week in constant charging mode and at each cycle in ABM mode. The tests frequency can be modified. During the test, the UPS transfers to Battery mode and discharges the batteries for 25 seconds under load.



Battery mode is not displayed and battery low alarm does not activate during a battery test.

The battery test may be cancelled due to bad conditions, or failed.

#### Low battery warning

During discharge, the low battery alarm is activated if the battery capacity goes below 20%. This threshold can be modified.

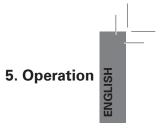
#### External battery setting

The number of Extended Battery Module is automatically detected, or can be set manually in number of EBM or in Ah.

#### Deep discharge protection

This setting is recommended to avoid damaging the battery. Warranty is void if deep discharge protection is disabled.

Page 28



#### 5.7 **Retrieving the Event log**

- To retrieve the Event log through the display:
- Press any button to activate the menu options, then select Event log.
   Scroll through the listed events.

#### 5.8 **Retrieving the Fault log**

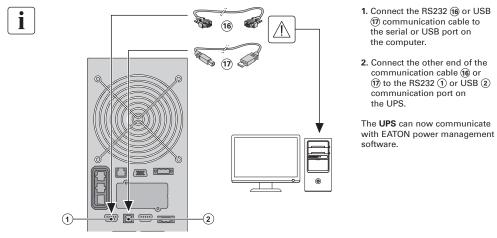
- To retrieve the Fault log through the display:
- 1. Press any button to activate the menu options, then select Fault log.
- 2. Scroll through the listed faults.

8-11kVA EU\_EN

#### 6.1 Communication ports

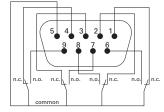
#### • RS232 or USB communication ports

The RS232 and USB communication ports cannot operate simultaneously.



#### • Relay output contacts

The UPS incorporates four relay outputs; each information is available with a close or open contact.



Status active information: (if contact between pin and common is closed)

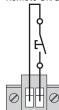
- Pin 1: not on Bypass
- Pin 2: load not protected
- Pin 3: not low battery
- Pin 4: not on Battery
- Pin 5: user common
- Pin 6: on Bypass
- Pin 7: low battery
- Pin 8: load protected
- Pin 9: on Battery
- n.o.: contact normally open
- n.c.: contact normally closed



The relay output contacts must not be connected to any utility connected circuits. Reinforced insulation to the utility is required. The relay output contacts have a maximum rating of 250 Vac/5A.

#### Remote On/Off

Remote On/Off allows remote action of  ${\bf \oplus}$  button to switch On/Off the UPS.



Normally open

When contact changes from open to closed, the UPS is switched-on (or stays On). When contact changes from closed to open, the UPS is switched-off (or stays Off).

On/Off control via 0 button has priority over the remote control.

#### Remote Power Off

RPO is used to shutdown the UPS remotely. This feature can be used for shutting down the load and the UPS by thermal relay, for instance in the event of room over temperature. When RPO is activated, the UPS shuts down the output and all its power converters immediately. The UPS remains on to alarm the fault.



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The RPO circuit is an IEC 60950 safety extra low voltage (SELV) circuit. This circuit must be separated from any hazardous voltage circuits by reinforced insulation.



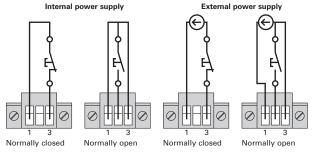
• The RPO must not be connected to any utility connected circuits. Reinforced insulation to the utility is required. The RPO switch must have a minimum rating of 27 Vdc and 20 mA and be a dedicated latching-type switch not tied into any other circuit. The RPO signal must remain active for at least 250 ms for proper operation.

To ensure the UPS stops supplying power to the load during any mode of operation, the input
power must be disconnected from the UPS when the Remote Power Off function is activated.



Leave the RPO connector installed in the RPO port on the UPS even if the RPO function is not needed.

#### **RPO** connections:

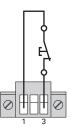


Terminal wire size rating is 0.32-4 mm<sup>2</sup> (22-12 AWG). Suggested wire size is 0.82 mm<sup>2</sup> (18 AWG).

8-11kVA EU\_EN

#### Remote control connection and test

- 1. Check the UPS is shut down and the electrical supply network disconnected.
- 2. Remove RPO connector from the UPS by unfitting the screws.
- 3. Connect a normally closed volt-free contact between the two pins of connector.



Contact open: shut down of UPS To return to normal operation, deactivate the external remote shut down contact and restart the UPS from the front panel.

Normally closed

Plug the RPO connector into the back of the UPS and fix the screws.
 Connect and restart the UPS according to the previously described procedures.
 Activate the external remote shut down contact to test the function.



Always test the RPO function before applying your critical load to avoid accidental load loss.

#### • Connectivity Cards

Connectivity cards allow the UPS to communicate in a variety of networking environments and with different types of devices. The 9SX and 9PX models have one available communication bay for the following

#### connectivity cards:

- Network-MS card has SNMP and HTTP capabilities as well as monitoring through a Web browser interface; connects to Ethernet network. In addition, a Environmental Monitoring Probe can be attached to obtain humidity, temperature, smoke alarm, and security information.
- Modbus-MS card has connection to Modbus protocol in addition to network management.
- Relay-MS card has isolated dry contact (Form-C) relay outputs for UPS status: Utility failure, Battery low, UPS alarm/OK, or on Bypass.

See on page 21 for the location of the communication bay.



Network-MS card



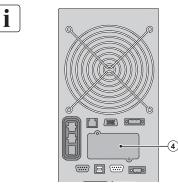
Modbus-MS card



Relay-MS card

Page 32

Installation of the communication cards



It is not necessary to shutdown the UPS before installing a communication card.

1. Remove the slot cover ④ secured by screws.

2. Insert the communication

card in the slot. 3. Secure the card cover with the 2 screws.

#### • Parallel communication port.

This slot is used for Parallel operation (only on 9PX models).

#### 6.2 Eaton Intelligent Power Software suite

Each 9SX and 9PX UPS ships with Eaton Intelligent Power Software suite. To begin installing, see the instructions accompanying the Software suite CD.

Eaton Software suite provides up-to-date graphics of UPS power and system data and power flow. It also gives you a complete record of critical power events, and it notifies you of important UPS or power information.

If there is a power outage and the 9SX and 9PX UPS battery power becomes low, Eaton Software suite can automatically shut down your computer system to protect your data before the UPS shutdown occurs.

## 7. UPS maintenance

#### 7.1 Equipment care

For the best preventive maintenance, keep the area around the equipment clean and dust free. If the atmosphere is very dusty, clean the outside of the system with a vacuum cleaner. For full battery life, keep the equipment at an ambient temperature of 25°C (77°F).

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If the UPS requires any type of transportation, verify that the UPS is disconnected and turned off. The batteries are rated for a 3-5 year service life. The length of service life varies, depending on the frequency of usage and ambient temperature. Batteries used beyond expected service life will often have severely reduced runtimes. Replace batteries at least every 4 years to keep units running at peak efficiency.

#### 7.2 Storing the equipment

If you store the equipment for a long period, recharge the battery every 6 months by connecting the UPS to utility power. The EBM charge to 90% capacity in less than 3 hours. However, Eaton recommends that the batteries charge for 48 hours after long-term storage. Check the battery recharge date on the shipping carton label. If the date has passed and the batteries were never recharged, do not use them. Contact your service representative.

#### 7.3 When to replace batteries

When the battery replacement screen is displayed, it is recommended to replace the batteries. Contact your service representative to order new batteries.





#### 7.4 Replacing batteries

DO NOT DISCONNECT the batteries while the UPS is in Battery mode.

Batteries can be replaced easily without turning off the UPS or disconnecting the load. If you prefer to remove input power to change the batteries, see "UPS Shutdown" on page 26.

Consider all warnings, cautions, and notes before replacing batteries.

· Servicing should be performed by qualified service personnel knowledgeable of batteries and requi-



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- red precautions. Keep unauthorized personnel away from batteries. Batteries can present a risk of electrical shock or burn from high short circuit current.
- Observe the following precautions:
  - Remove watches, rings, or other metal objects,
  - **2.** Use tools with insulated handles,
  - Do not lay tools or metal parts on top of batteries,
  - 4. Wear rubber gloves and boots.
- When replacing batteries, replace with the same type and number of batteries or battery packs. Contact your service representative to order new batteries.
- Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Never dispose of batteries in a fire. Batteries may explode when exposed to flame.
- Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes and may be extremely toxic.
- Determine if the battery is inadvertently grounded. If inadvertently grounded, remove source from
  ground. Contact with any part of a grounded battery can result in electrical shock.
   The likelihood of such shock can be reduced if such grounds are removed during installation and
  maintenance (applicable to equipment and remote battery supplies not having a grounded supply
  circuit).
- ELECTRIC ENERGY HAZARD. Do not attempt to alter any battery wiring or connectors. Attempting to alter wiring can cause injury.
- Disconnect charging source prior to connecting or disconnecting battery terminals.

## 7. UPS maintenance

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#### • Replacing the EBM(s)

The EBM is heavy. Lifting the cabinet into a rack requires a minimum of two people.

To replace the EBM(s):

- 1. Unplug the EBM power cable and battery detection cable from the UPS.
  - If additional EBM(s) are installed, unplug the EBM power cable and battery detection cable from each EBM.
- 2. Replace the EBM(s). See "Recycling the used equipment" on page 37 for proper disposal.

A small amount of arcing may occur when connecting an EBM to the UPS.This is normal and will not harm personnel. Insert the EBM cable into the UPS battery connector quickly and firmly.

- Plug the EBM cable(s) into the battery connector(s). Up to twelve EBMs may be connected to the UPS.
   Verify that the EBM connections are tight and that adequate bend radius and strain relief exist for each
- cable.
- 5. Connect the battery detection cable(s) to the connector of the UPS and of the EBM(s).

#### • Testing new batteries

- To test new batteries:
- 1. Charge the batteries for 48 hours.
- 2. Press any button to activate the menu options.
- 3. Select Control then Start battery test.
  - The UPS starts a battery test if the batteries are fully charged, the UPS is in Normal mode with no active alarms, and the bypass voltage is acceptable.
  - During the battery test, the UPS transfers to Battery mode and discharges the batteries for 25 seconds. The front panel displays "Battery test in progress" and the percentage of the test completed.

## 7. UPS maintenance

#### 7.5 Replacing the UPS equipped with a HotSwap MBP

The HotSwap MBP allows to service or replace the UPS without interrupting the connected loads.

Refer to the specific user manual for more information about HotSwap MBP.

#### To remove the UPS:

- 1. Press any button to activate the menu options. Select Control then Go to Bypass.
- 2. Check that the UPS is in Bypass mode (Bypass LED should be On).
- Turn the HotSwap MBP switch to the Bypass position : the red LED on the HotSwap MBP goes On, indicating that the load is now powered directly from utility power.
- Set the Normal AC source and Bypass AC source switches on the HotSwap MBP to the "O" position and wait for 30s.
- 5. The UPS stops and can now be disconnected.

To reinstall the UPS:

- 1. Check that the UPS is correctly connected to the HotSwap MBP.
- 2. Set the Normal AC source and Bypass AC source switches on the HotSwap MBP to the "I" position.
- 3. Press the 🕛 button to switch On the UPS.
- 4. Select Control then Go to Bypass (Bypass LED should be On).
- Turn the HotSwap MBP switch to the Normal position: the red LED on the HotSwap MBP goes Off, indicating that the load is now powered by the UPS.
- 6. Select Control then Go back normal.
- Check that the UPS is in Online mode: the load is now protected by the UPS (Online LED should be On).

### 7.6 Recycling the used equipment

Contact your local recycling or hazardous waste center for information on proper disposal of the used equipment.



- Do not dispose of the battery or batteries in a fire. Batteries may explode. Proper disposal of batteries is required. Refer to your local codes for disposal requirements.
- Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.



Do not discard the UPS or the UPS batteries in the trash. This product contains sealed, lead acid batteries and must be disposed of properly. For more information, contact your local recycling/ reuse or hazardous waste center.

Do not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

## 8. Troubleshooting

The Eaton 9PX and 9SX are designed for durable, automatic operation and also alert you whenever potential operating problems may occur. Usually the alarms shown by the control panel do not mean that the output power is affected. Instead, they are preventive alarms intended to alert the user.

- Events are silent status information that are recorded into the Event log. Example = "AC freq in range". Alarms are recorded into the Event log and displayed on the LCD status screen with the logo blinking. •
- Some alarms may be announced by a beep every 3 seconds. Example = "Battery low". •
- Faults are announced by a continuous beep and red LED, recorded into the Fault log and displayed on the LCD with a specific message box. Example = Out. short circuit. Use the following troubleshooting chart to determine the UPS alarm condition.

#### 8.1 **Typical alarms and faults**

- To check the Event log or Fault log :
- 1. Press any button on the front panel display to activate the menu options.
- 2. Press the ↓ button to select Event log or Fault log.
- 3. Scroll through the listed events or faults.

The following table describes typical conditions.

Conditions	Possible cause	Action
Battery mode ED is On. 1 beep every 10 seconds.	A utility failure has occurred and the UPS is in Battery mode.	The UPS is powering the equipment with battery power. Prepare your equipment for shutdown.
Battery low ED is On. 1 beep every 3 seconds.	The UPS is in Battery mode and the battery is running low.	This warning is approximate, and the actual time to shutdown may vary significantly. Depending on the UPS load and number of Extended Battery Modules (EBMs), the "Battery Low" warning may occur before the batteries reach 20% capacity.
No battery LED is On. Beep continuous.	The batteries are disconnected.	Verify that all batteries are properly connected. If the condition persists, contact your service representative.
Battery fault LED is On. Beep continuous.	The battery test is failed due to bad or disconnected batteries, or the battery minimum voltage is reached in ABM cycling mode.	Verify that all batteries are properly connected. Start a new battery test : if the condition persists, contact your service representative.
The UPS does not provide the expected backup time.	The batteries need charging or service.	Apply utility power for 48 hours to charge the batteries. If the condition persists, contact your service representative.
Bypass mode	An overload or a fault has occurred, or a command has been received and the UPS is in Bypass mode	Equipment is powered but not protected by the UPS. Check for one of the following alarms: overtemperature, overload or UPS failure.
Power overload LED is On. Beep continuous.	Power requirements exceed the UPS capacity (greater than 100% of nominal; see in table 6 on page 42 for specific output overload ranges).	Remove some of the equipment from the UPS. The UPS continues to operate, but may switch to Bypass mode or shut down if the load increases. The alarm resets when the condition becomes inactive.

8-11kVA EU\_EN

		8. Troubleshootin
UPS overtemperature	The UPS internal temperature is too high or a fan has failed. At the warning level, the UPS generates the alarm but remains in the current operating state. If the temperature rises another 10°C, the UPS transfers to Bypass mode or shuts down if Bypass is unusable.	If the UPS transferred to Bypass mode, the UPS will return to normal operation when the temperature drops 5°C below the warning level. If the condition persists, shut down the UPS. Clear vents and remove any heat sources. Allow the UPS to cool. Ensure the airflow around the UPS is not restricted. Restart the UPS. If the condition continues to persist, contact your service representative.
he UPS does not start.	The input source is not connected correctly.	Check the input connections.
	The Remote Power Off (RPO) switch is active or the RPO connector is missing.	If the UPS Status menu displays the "Remote Power Off" notice, inactivate the RPO input.
Input bad wiring / Output bad wiring Led is On. Beep continuous.	Input/Output cables are not connected to the correct terminal blocks.	Connect correctly the Input/Output cables.
MBP disconnected	The HotSwap MBP is no more connected to the UPS.	If the HotSwap MBP is connected to the UPS, check that the detection connector is correctly plugged.

8-11kVA EU\_EN

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Page 39

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## 8. Troubleshooting

#### 8.2 Silencing the alarm

Press the ESC (Escape) button on the front panel display to silence the alarm. Check the alarm condition and perform the applicable action to resolve the condition. If the alarm status changes, the alarm beeps again, overriding the previous alarm silencing.

#### 8.3 Service and support

If you have any questions or problems with the UPS, call your **Local Distributor** or your local service representative and ask for a UPS technical representative.

Please have the following information ready when you call for service:

- Model number
- Serial number
- Firmware version number
- Date of failure or problem
- Symptoms of failure or problem
- Customer return address and contact information

If repair is required, you will be given a Returned Material Authorization (RMA) number. This number must appear on the outside of the package and on the Bill Of Lading (if applicable). Use the original packaging or request packaging from the Help Desk or distributor. Units damaged in shipment as a result of improper packaging are not covered under warranty. A replacement or repair unit will be shipped, freight prepaid for all warrantied units.

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Page 40

For critical applications, immediate replacement may be available. Call the **Help Desk** for the dealer or distributor nearest you.

# 9. Specifications

## 9.1 Model specifications

## Table 1. Power Module model list

Model	Power Ratings
9SX8KiPM	8000VA / 7200W
9PX8KiPM	8000VA / 7200W
9SX11KiPM,	10000VA / 9000W at 200V, 208V, 250V output
9PX11KiPM	11000VA / 9900W at 220V output
	11000VA / 10000W at 230V, 240V output

#### Table 2. Extended Battery Module model list

Model	Configuration	Battery voltage	For power ratings
9SXEBM240	Rack / Tower	240Vdc	8000-11000VA
9PXEBM240	Rack / Tower	240Vdc	8000-11000VA

#### Table 3. Weights and dimensions

Model (Power Module)	Dimensions D x W x H (mm / inch)	Weight (lb / kg)
9SX8KiPM	700 x 440 x 130 (27.6 x 17.3 x 5.1)	42 / 19
9PX8KiPM	700 x 440 x 130 (27.6 x 17.3 x 5.1)	42 / 19
9SX11KiPM	700 x 440 x 130 (27.6 x 17.3 x 5.1)	46 / 21
9PX11KiPM	700 x 440 x 130 (27.6 x 17.3 x 5.1)	46 / 21
Model (EBM)	Dimensions D x W x H (mm / inch)	Weight (lb / kg)
9SXEBM240	680 x 440 x 130 (26.8 x 17.3 x 5.1)	128 / 58
9PXEBM240	680 x 440 x 130 (26.8 x 17.3 x 5.1)	143 / 65

#### Table 4. Electrical input

Nominal frequency	50/60Hz auto-sensing		
Frequency range	50Hz : 40-60Hz before transfer to battery 60Hz : 50-70Hz before transfer to battery		
Bypass voltage range	-20% / +15% of nominal value (default)		
Noise filtering	MOV for normal and common mode noise		
Model	Default input (Voltage/Current)	Selectable input Voltage range	Voltage at 100% Load
9SX8KiPM	230V / 33.1A	200V, 208V, 220V,	176-276V
9SX8KiPM 9PX8KiPM	230V / 33.1A		176-276V
	230V / 33.1A 230V / 45.8A	200V, 208V, 220V,	176-276V 176-276V

#### Table 5. Electrical input connections

Model	Input connection	Input cable
9SX8KiPM	Hardwired	Not provided
9PX8KiPM		
9SX11KiPM		
9PX11KiPM		

## 9. Specifications

### Table 6. Electrical output

All models	Normal mode	Battery mode
Voltage regulation	±1%	±1%
Efficiency	> 98% (High Efficiency mode)	> 91%
	> 94.5% for 8kVA models	
	> 95% for 11kVA models	
Frequency regulation	Sync with line ±5% of nominal line	±0.5% of auto-selected nominal
	frequency (outside this range: ±0.5%	frequency
	of auto-selected nominal frequency)	
Nominal output	200V*, 208V*, 220V*, 230V, 240V, 250V*	<ul> <li>(voltage configurable)</li> </ul>
	8000/11000VA* 7200/10000W*	
Frequency	50 or 60Hz, autosensing or configurable	e as a frequency converter
Output overload	100-102% : no alarm	
	102-110% : load transfers to Bypass mode after 2 minutes	
	110-125% : load transfers to Bypass m	
	125-150% : load transfers to Bypass m	
	> 150% : load transfers to Bypass m	ode after 500ms
Output overload	100-125% : no alarm	
(Bypass mode)	125-150% : UPS shuts down after 1 mi	nute
	> 150% : UPS shuts down after 1s	
Voltage waveform	Sinewave	
Harmonic distortion	< 2% THDV on linear load	
	< 5% THDV on non-linear load	
Transfer time	Online mode: 0 ms (no break)	
	High Efficiency mode: 10ms maximum	(due to loss of utility)
Power factor	0.9	
Load crest ratio	3 to 1	

\* 200/208/250V are derated at 10000VA 9000W, 220V is derated at 9900W for 11kVA models.

#### Table 7. Electrical output connections

Model	Output connection	Output cable
9SX8KiPM	Hardwired	Not provided
9PX8KiPM		
9SX11KiPM		
9PX11KiPM		

#### Table 8. Environmental and safety

EMC certifications	IEC/EN 62040-1: 2008
	IEC/EN 62040-2: 2006 Cat. C2
	IEC/EN 62040-3: 2011
	IEC 60950-1
	UL 1778 4 <sup>th</sup>
	CSA 22.2
EMC (Emissions)*	CISPR22 Class A
	AS/NZS 22 Class A
	IEC 61000-3-2 (-3-12)
	IEC 61000-3-3 (-3-11)
	FCC part 15 Class A
EMC (Immunity)	IEC 61000-2-2
	IEC 61000-4-2, Level 3
	IEC 61000-4-3, Level 3
	IEC 61000-4-4, Level 4 (also on signal ports)
	IEC 61000-4-5, Level 4, Criteria B
	IEC 61000-4-6, Level 3
	IEC 61000-4-8, Level 4
	IEC 61000-4-11

\* for output cable < 10m.

Page 42

	9. Specification	IS HSIIDN
Agency markings	CE / C-Tick / cULus	ш
Operating temperature	0 to 40°C (32 to 104°F) in Online mode, with linear derating for altitude	
	Note: thermal protection switches load to Bypass in case of overheating.	
Storage temperature	0 to 40°C (32 to 104°F) with batteries	
	-15 to 60°C (5 to 140°F) without batteries	
Transit temperature	-25 to 55°C (-13 to 130°F)	
Relative humidity	0 to 95% no condensing	
Operating altitude	Up to 3,000 meters (9,843 ft) above sea level with 10% derating per 1000m	
Transit altitude	Up to 10,000 meters (32,808 ft) above sea level	
Audible noise	< 48 dBA at 1 meter typical for 8kVA models	
	< 50 dBA at 1 meter typical for 11kVA models	

### Table 9. Battery

	EBMs
Rack / Tower	9SXEBM240: 240Vdc 20 x 12V, 7Ah
configuration	9PXEBM240: 240Vdc 20 x 12V, 9Ah
Fuses	63A for 8kVA models
	80A for 11kVA models and EBM
Туре	Sealed, maintenance-free, valve-regulated, lead-acid, with minimum 3-year float service life at 25°C (77°F). Lifetime is reduced above 30 °C.
Monitoring	Advanced monitoring for earlier failure detection and warning
Battery port	External three-pole SBS75G White connector on Power Module for connection to EBM
EBM battery cable length	40cm (15.7in)

#### Table 10. Communication options

Communication bay	(1) available independent communication bay for connectivity cards
Compatible connectivity	Network-MS
cards	Modbus-MS
	Relay-MS
Communication ports	RS-232 (DB9): 1200-19200 bps
-	USB: 19200 bps
	Parallel port (DB15): only for 9PX models
Relay output contacts	(4) relay outputs (normally open or normally closed)
Remote On/Off	2 pins jumper (normally open)
Remote Power Off	3 pins jumper (normally open or normally closed)

## 10. Glossary

Page 44

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Bypass AC source	Source supplying the bypass line. The equipment can be transferred to the bypass line if an overload occurs on the UPS output, for maintenance or in the event of a malfunction.
Frequency converter	Operating mode used to convert the AC-power frequency between the UPS input and output (50Hz -> 60Hz or 60Hz -> 50Hz).
Low-battery warning	This is a battery-voltage level indicating that battery power is low and that the user must take action to prevent the imminent break in the supply of power to the load.
Backup time	Time during which the load can be supplied by the UPS operating on battery power.
Load	Devices or equipment connected to the UPS output.
HE mode	Operating mode by which the load is supplied directly by the AC source if it is within the tolerances defined by the user. This mode reduces the consumption of electrical power
Manual bypass	Rotary switch controlled by the user, used to connect the loads directly to the AC source. Transfer of the load to the manual bypass enables UPS maintenance without interrupting the supply of power to the connected loads.
Normal (double conversion) mode	The normal UPS operating mode in which the AC source supplies the UPS which in turn supplies the connected loads (after electronic double conversion).
Normal AC source	Normal source of power for the UPS.
Relay contacts	Contacts supplying information to the user in the form of signals.
UPS	Uninterruptible Power Supply.

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