

# Good day or bad day?

A day in the life of an IT pro

See how two different scenarios play out for Bob WITH and WITHOUT Eaton's Brightlayer Data Centers suite software for distributed infrastructure.

**Bob** is the IT manager at an engineering company that has a distributed IT network; he manages multiple IT closets across multiple office locations.

Bob's to-do list includes responding to help desk tickets and fixing a laptop someone spilled coffee on.



Without Eaton software

#### 3:00 p.m.

Bob receives an abundance of requests that the network is down (including

the VPN) in the downtown office and employees can't access key systems and shared files.





With Eaton software

#### 9:00 a.m.

**Bob receives** an alert on his phone that the temperature is increasing in the network closet at the downtown office.





Now all of Bob's coworkers are frustrated because proposals can't get completed, client information cannot be accessed, and deadlines will be missed.

Bob gets in his car and hits traffic, so it takes 45 minutes to get to the downtown office.





### 4:00 p.m.

**Bob checks the** network closet and is immediately alarmed by the high temperature.

Now all hands are on deck for Bob, and he won't get home until midnight.





12:30 a.m. Sadly, Bob misses dinner with his family.



Bob wraps up a few projects and heads downtown after the morning rush to avoid traffic.

#### 11:00 a.m.

Bob is able to quickly remedy the issue and even gets to complete a few other IT requests around the downtown office.





## 2:30 p.m.

**Bob feels like a hero:** he saved the company money by addressing the issue quickly and was able to get ahead on other projects.





**Bob arrives home from work early** to enjoy dinner with his family.

Want fewer days like Bob had WITHOUT Eaton software, and more like he has WITH Eaton's Brightlayer™ Data Centers suite Distributed Infrastructure Management (DIM) software?

